



# Student Satisfaction Survey Results S2020 - no cat - no names

No. of responses = 496

## Overall indicators

### Global Index

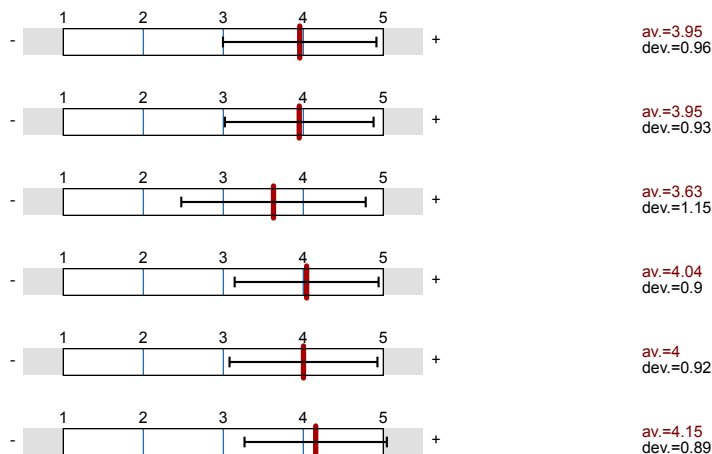
#### 2. Advisement

#### 3. Financial

#### 4. Course/Degree

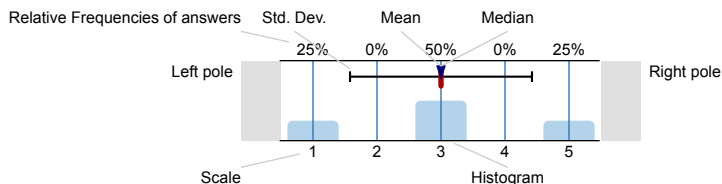
#### 6. Academic Support

#### 7. Non-academic Support



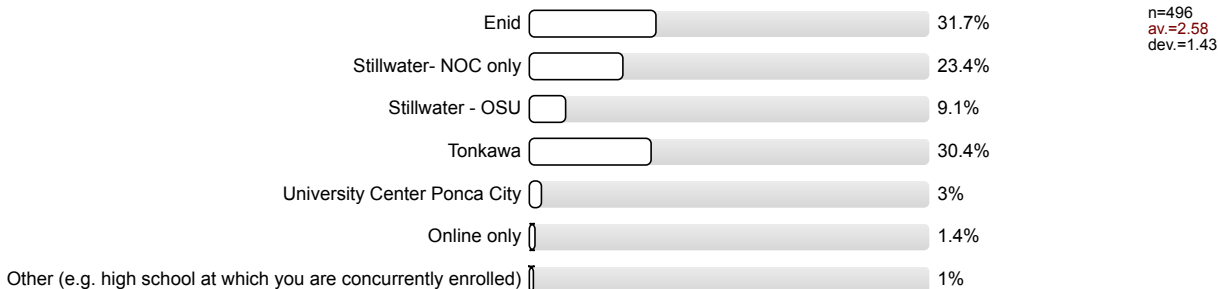
## Legend

Question text



## 1. General Information

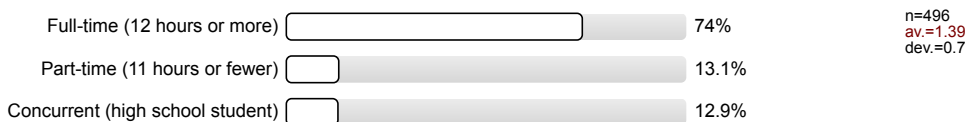
### 1.1) Location



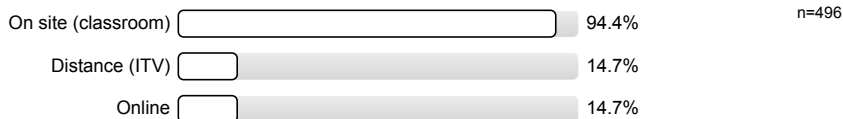
### 1.2) Gender



1.3) Enrollment Status



1.4) Delivery Mode of Classes (Check all that apply)



1.5) How did you learn about NOC?



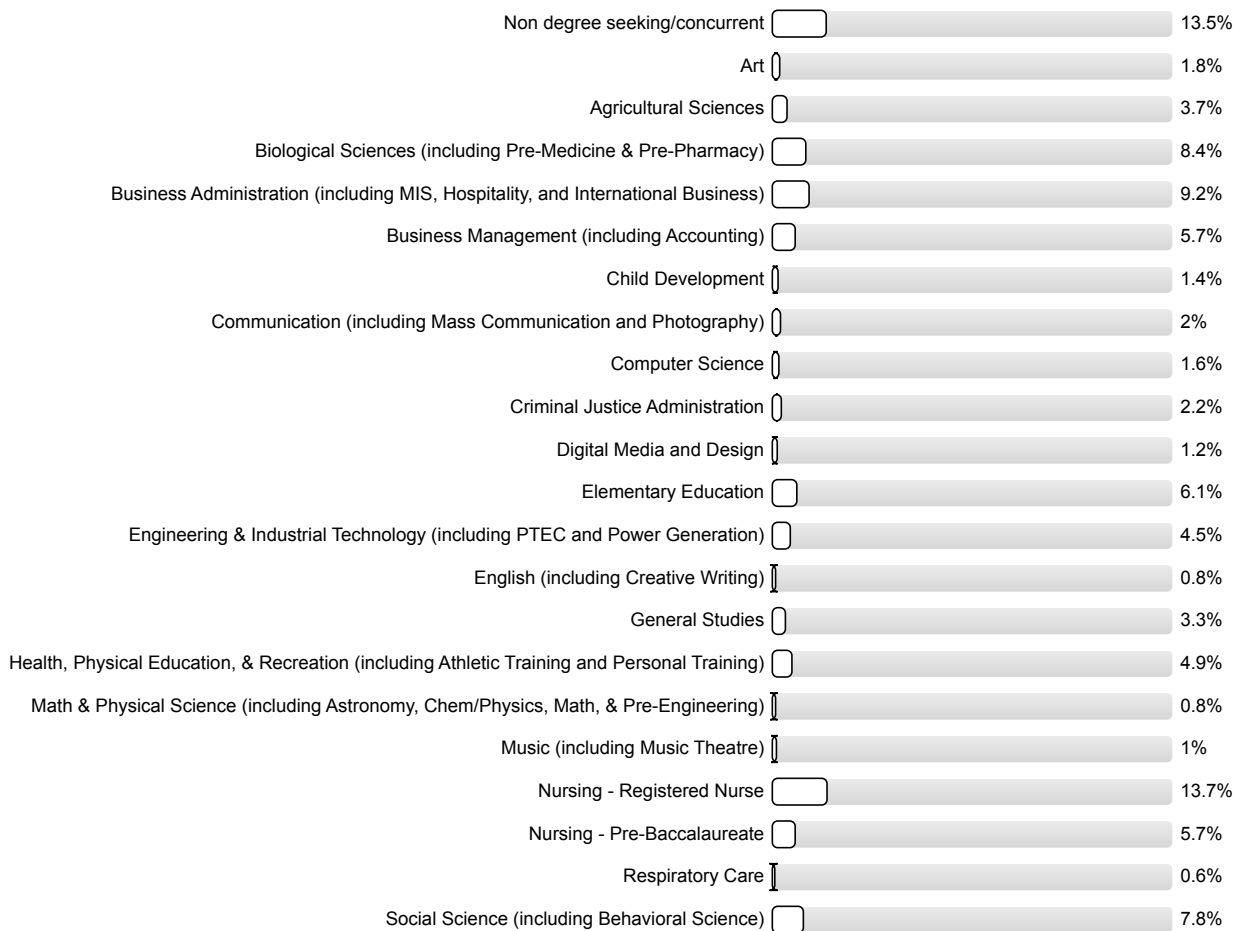
1.6) Explain how you heard about NOC.

- Advisor
- Advisor at OSU
- Basketball
- Being in the community
- Closest college to me
- During orientation
- Early Childhood Development scholarship
- Former employee
- Former student
- Gateway program
- GoArmyEd
- Had to come to improve gpa for OSU
- High school and I have attended NOC prior.
- I didn't get accepted into osu and somebody called me and told me about NOC
- I got recruited to play basketball here
- I grew up in Tonkawa, a couple blocks from the school.
- I live a couple blocks away
- I live in Stillwater and a fellow employee had went a few years back and I decided to try it knowing it would cost way less than a State school.
- I live in Stillwater, Oklahoma
- I live in Tonkawa

- I live in tonkawa
  - I wanted to go to osu but didn't meet all the requirements.
  - I was enrolled when I enrolled to OSU
  - I went to NOC for one semester back in 2011.
  - In town
  - It was a great place.
  - It was next to osu's campus and the gateway program is very well advertised
  - It's where I took my ACT
  - I'm in enid
  - LPN School
  - Local
  - My academic advisor told me about it and suggested I take classes here so I don't get too overwhelmed
  - My competitive soccer coach linked me with the men soccer coach (Michael Duroy)
  - OSU
  - OSU advisor
  - Oklahoma State University
  - School (2 Counts)
  - Talking to OSU
  - Through OSU
  - Through OSU during freshman enrollment day
  - Through Stillwater
  - Via OSU
  - When I came to orientation for OSU, my advisor told me about it.
  - my advisor from Redlands referred me to NOC for a class I needed to continue on for my Bachelors Degree
  - my osu adviser
  - osu
  - osu advisors
  - rejected from osu
  - some of the professors at church
-

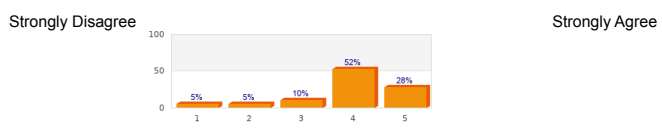
1.7) Major

n=490



2. Advisement

2.1) The communication I received from the school about the overall enrollment process was clear.



n=495  
av.=3.93  
md=4  
dev.=1.01

2.2) Comment 2.1

- . (2 Counts)
- Agree
- All staff were extremely helpful with the enrollment process
- Different answer with different advisors or enrollment specialist almost every time visited.
- Easy and straight to the point
- Enrollment Ladies were very rude when I asked any questions.
- Enrollment takes way too long and causes students to spend all day trying to enroll.
- Enrollment was easy and the office helped you out.
- First semester enrollment was not with advisor but could have been, rather than enrollment staff.
- Good (2 Counts)

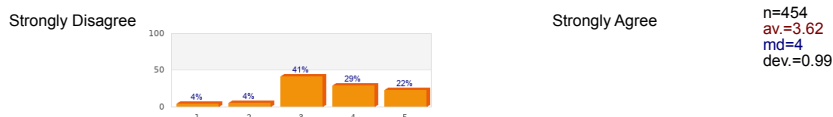
- Had a lot of help during enrollment
- I agree
- I am a freshman and received very little info
- I came to the University Center in Ponca City and talked to XXXX
- I could come here and everything was so clear
- I didn't even know I had to fill out a registration form for the dorms until it was almost too late.
- I feel like I've had to figure it all out myself with little to no help.
- I had to ask around a lot in order to figure out where I was supposed to go and what I was supposed to do. No guidance
- I had to do a lot of foot work for myself.
- I heard when enrollment was, but I wasn't sure where to go or what to do.
- I kinda have had a weird experience evrytime
- I never sat down with anyone about enrollment
- I was told "it's up to me to figure it out"
- I would of liked to know more about the offers of nursing so I could instead focus on my pre baccalaureate instead.
- Idk
- Information I needed was available, I did have to come in to ask a few questions but overall it was smooth.
- It is so hard to get any help on NOC campus, the entire second floor is constantly dismissing an entire years tuition, and pointing people pass them "that's not my job"  
Instead of helping the person to where they need to go
- It was average information.
- It was clear enough
- It was easy and fast
- It was good
- It was well detailed on how to enroll
- It wasn't as clear as it could be.
- It wasn't clear if I was a full time student when I first enrolled.
- It's okay, but also very confusing.
- Last semester when I first enrolled I was put into a bachelors class that I actually didn't need. I told the advisor that I needed to make sure it was all in my degree plan because I was using the GI Bill and needed all 4 classes for max credit. By the time I figured it out it was too late so I kept the class anyway. But it would have been nice to know this before I began classes
- Much communication such clearness
- N/A
- N/a (2 Counts)
- NA
- No comment (3 Counts)
- No emails regarding enrollment
- Noc helped me through my enrollment and payment process, it was outside parties that made it difficult for a while.
- None (2 Counts)
- Not applicable

- Not clear as to what I exactly needed to graduate, kept giving me “filler” classes that didn’t count for actual credits towards my degree.
- Not great communication, but ok
- Overall NOC is an awesome place to be and I like being here.
- People that were at the convention were rude.
- Process was clear.
- Talked with a person every step of the way
- The application process was discussed between my advisors
- The enrollment process was simply and easy.
- The enrollment process was very easy!
- The enrollment was accesible and easy
- The finance lady XXXX is rude as can be
- The process was clear.
- The school was very clear throughout enrollment
- The staff was well educated and assisted me throughout my enrollment
- There was a step by step process. Very easy to be followed.
- They made the enrollment process easy
- This semester advisor didn’t know what he was taking about
- Very good (2 Counts)
- Very simple
- Was given misinformation
- When originally coming into the program it was confusing as to what I needed to have completed and multiple people told me different things
- X
- Yes (3 Counts)
- Yes, I received overall enrollment process
- a lot of mid lead information
- love it here!
- n/a
- noc made it very easy to enroll
- what is expected and the location of an advisor or locations of classrooms would help a lot for first time students

2.3) I had chosen a degree program (major) before beginning classwork.



2.4) If undecided on a major, an advisor worked with me to identify an academic degree program (major) that met my goals.

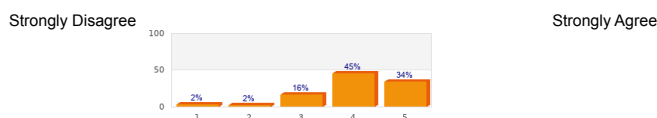


## 2.5) Comment 2.4

- . (2 Counts)
- Advisor was switched out for someone less helpful. (Was XXXX? Something like that.)
- Advisors are not helpful
- All staff at renfro center were helpful in deciding my major
- Already knew my major
- Already knew what major I wanted.
- Choosing my class based on my major was easy to do.
- Concurrent
- Concurrent student
- Didn't really happen.
- Good (2 Counts)
- Have not been to see my advisor
- Haven't seen an advisor yet
- I agree
- I already knew my major.
- I am a concurrent student so I don't have a major chosen or an advisor.
- I decided my major pretty early on
- I didn't have this problem.
- I didn't need help
- I don't think it would completely meet my but it would get me closer to my goals.
- I had decided on what to do
- I had my major predetermined
- I have decided before go to school
- I have needed to drop a class or add a class to get me on track and they were very helpful
- I have never met my advisor and I don't even know where her office is
- I knew before
- I plan to enroll in Music Education
- I received help
- I spoke with XXXX about a psychology degree of my nursing degree did not work out. He was more than helpful in discussing the various options with me and giving me some insight
- I was an undecided major when I was coming to NOC concurrently but an advisor helped me choose Mass Communication as my major for my first actual semester of college.
- I was decided about my major
- I which majors the semester I was suppose to graduate
- I worked on it in a class
- Idk
- I'm changing my major but my advisors have been helpful

- Love all the advisors here
- XXXX helped me devise a plan to stick to and follow accordingly. My advisor put a degree on there that fit what classes I'm taking
- N/A (4 Counts)
- N/a (3 Counts)
- NA
- No comment (4 Counts)
- Non applicable knew my major
- None (2 Counts)
- Nursing has always been my goal.
- OSU student enrolled in 1 class
- She was very helpful!
- Such help good advice
- Super helpful
- X
- Yes (4 Counts)
- Yes.
- i knew coming in what i wanted to do
- i was decided
- n/a
- 

2.6) An academic advisor was available to help me with questions about my course of study (courses for my major).



n=495  
av.=4.06  
md=4  
dev.=0.89

2.7) Comment 2.6

- . (2 Counts)
- Although not many advisors know much of Computer Science degrees
- Anytime I needed any questions answered, there was always an advisor around to answer them.
- Concurrent
- Concurrent student
- XXXX was very helpful when I needed questions answered
- XXXX at the university center is amazing
- Good (2 Counts)
- I absolutely love my advisor XXXX
- I agree
- I agree with the statement above.
- I didn't really have any questions to ask.



- I do not have an academic advisor.
- I dont Know who my advisor is. I have Not meet with anyone.
- I have had 3 different counselors, each one gave me different answers regarding my degree requirements and how long it would take
- I need follow their office hours
- I received help
- I received some wrong information about pre-req classes in the beginning.
- I returned last year and was with XXXX, she was amazing. She is no longer there. I was then placed with XXXX as a social science major and could not get in with him to take care of my scheduling or my scheduling issues. He didn't seem to have the time of day to give me. I got enrolled with XXXX who helped me greatly. In my now freshmen orientation class, online, I was/am able to communicate greatly with my professor XXXX and she was able to get my advisor switched over to XXXX. I recently met with him and he has communicated with me greatly ever since and has given me a clearer picture of where and what I need to do. And has helped outline my courses for the next year and given me suggestions. He has helped tremendously.
- I want to do architecture
- I was helped right away
- I wasn't given an advisor until I had already been there for two semesters. I couldn't figure out how to get assigned one.
- ldk
- I'm anxious and hesitant to meet with my advisor, she makes it seem like I can't come visit when I'm in need of help
- I've never had questions but I know where to go if I have them.
- Many questions many answers
- XXXX has been there if i had any questions
- XXXX is amazing
- XXXX was a great advisor.
- My advisor has been super helpful with everything!
- My advisor has changed twice without notice
- My advisor helped a lot
- My advisor helped enroll for the sprint semester
- My advisor isn't always available but there is always someone in the nursing program that I can find to talk to.
- My advisor was very helpful with my class planning
- N/a (3 Counts)
- NA
- Never available and no help
- No comment (4 Counts)
- No widespread availability
- Noc needs more advisers
- None (2 Counts)
- Not really
- XXXX helped me very much.
- XXXX is the best!!!
- She called me once

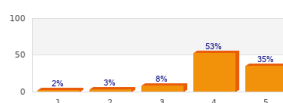
- Someone is always present and ready to help with all my questions
- They helped
- They were.
- Very helpful
- Very helpful.
- Very nice and helpful
- Was given misinformation
- X
- Yes (5 Counts)
- we have never met

2.8) I was placed at the appropriate course level that matched my academic level.

Strongly Disagree

Strongly Agree

n=495  
av.=4.16  
md=4  
dev.=0.82



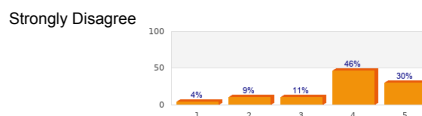
2.9) Comment 2.8

- . (3 Counts)
- All my classes work with me
- All the classes I've had are easy to understand and not too hard.
- Appropriateness such abundance
- As a concurrent student, I was enrolled in a sophomore level class without having taken the prerequisites.
- Good (2 Counts)
- I agree (3 Counts)
- I am in a reading class and have over a college level of reading, do not know why I am in this course.
- I can do my classes and keep up pretty well
- I did
- I did.
- I didn't do very good in my math act and they helped me find a class
- I feel like I could take many more classes but was told I was not allowed to do so.
- I feel like the statement is true, but I have never been talked to about what course level is appropriate for me.
- I have performed to my standards so far
- I think i have the right classes for my academic level
- I think so but also i dont really know
- I was able to understand and determine my academic standing
- ldk
- If i needed help teachers were there to answer any question I needed
- Including supplements where needed
- I've only really struggled in chemistry, which is the hardest course for most students anyway.

- My level as a student matches all the courses I have
- N/a (3 Counts)
- No comment (4 Counts)
- None (2 Counts)
- Really don't know, feel like I'm taking extra classes without focus on my career.
- The courses that I was placed in were exactly where I needed to be.
- They complain of my English and I have studied in English all through a 3 year degree program
- They good
- X
- Yes (6 Counts)
- Yes, I agree
- Yes.

3. Financial

3.1) Prior to enrollment, clear information was made available on how much my education would cost (e.g. cost comparison sheet, NOC website).



Strongly Agree

n=495  
av.=3.87  
md=4  
dev.=1.07

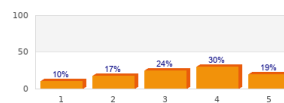
3.2) Comment 3.1

- .
- Billed me for out of state tuition
- Communication was unclear
- Concurrent cost could be made me clear
- Did have exact prices till i enrolled
- Fees are ridiculous and aren't really talked about until you are enrolled
- Financial aid advisor was not helpful
- Financial aid helped me to set up loan account to monitor my loans
- Gave me a full price on how much it would be annually
- Good (2 Counts)
- I agree
- I didn't know how much I was paying to come to school at NOC since I'm an OSU student
- I didn't see my total till I was enrolled
- I have seen in NOC web
- I knew how much it would cost before I came here.
- I was given a paper with my total but it was not explained
- I was never informed of the cost until after enrollment
- I was not told the cost of my education

- I was told to go online, it's online.
- Idk
- It is extremely hard to find the cost for everything on the website.
- It was clear (2 Counts)
- It was fairly clear, but more explanation would've been nice.
- It was not clear on the overall cost. The college needs to be more prepared to tell what the cost is.
- Much money little wallet
- N/a (3 Counts)
- No comment (5 Counts)
- None (2 Counts)
- Sheet with all the dues
- So many fees
- The Financial Aid office made it easy to understand what I owed and how I would pay for it.
- The prices were stated openly
- They explained a lot and sent information
- This information was easily found.
- Very cheap and affordable
- Was aware it was affordable due to family
- Was given an estimate each semester before paying for classes and it was ALWAYS a huge chunk higher than expected, for someone paying out of pocket not on scholarship it's hard to want to stay here for school.
- X
- Yes (3 Counts)
- Yes indeed
- Yes it was
- was not shown anything
- yes
- yes everything was clear

3.3) Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.

Strongly Disagree



Strongly Agree

n=409  
av.=3.33  
md=3  
dev.=1.23  
ab.=86

3.4) Comment 3.3

- .
- Don't recall
- FAFSA good
- Financial aid lady was very rude and very unhelpful I am not a fan of her. I do not recommend her to anyone.
- Good

- Haven't really talk to anyone about it. I learned it via FAFSA
- Haven't seen one
- Help was provided
- I agree
- I did everything through the FaFsa website
- I did not meet with financial aid until after I was enrolled
- I didn't know about that
- I didn't get this until freshman orientation
- I have not met with a financial aid advisor.
- I was never contacted, and when having to contact, it was a very frustrating process.
- I was not interested in any loans so I didn't meet with anyone
- I went to her office and she seemed annoyed with the questions that I had
- ldk
- XXXX doesnt help with anything she acts like she hates her job.
- N/A
- N/a (3 Counts)
- Never inquired about financial aid.
- No comment (4 Counts)
- No communication
- None (3 Counts)
- Not really
- Only after I enrolled did I learn about my financial burden
- Same thing as before. Told me it is online look online.
- The financial aid officer was helpful because she helped me set up a plan to finance my education
- The lady that was to help me, was very rude, and when I'd ask questions would treat me as if I was stupid.
- The people in the financial aid office made everything easy to understand.
- The website was very helpful
- There was no counselor
- They didnt
- Understood from own research
- When i had any questions or trouble they were always there to direct me
- X
- Yes (2 Counts)
- Yes I was told
- Yes revived help
- never met with a financial aid officer until after attending classes for over a week or more
- yes (2 Counts)

3.5) Did you use the financial aid page on the NOC website?



3.6) Were you satisfied with the financial aid page on the NOC website?



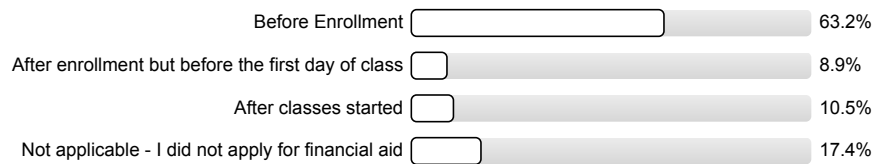
3.7) Please recommend improvement to the financial aid page on the NOC website.

- .
- Better layout format
- Communication directly after applying for scholarships as to dates or if there is more available or if you were awarded. Not all the time are all the lines on your financial billing clearly marked or communicated to as what they are for.
- Confusing to use
- Didnt see it
- Didn't use
- Didn't use it (2 Counts)
- Don't have any
- Explain the general application and it's purpose better and how it works.
- Haven't looked at it yet.
- I can't think of any
- I couldn't find it to begin with.
- I did not use it
- I didn't use it
- I didnt even know about it
- I didnt use it
- I do not have any
- I don't have any comments
- I don't have any recommendations.
- I don't have any.
- I don't have financial aid
- I don't know
- I don't use it
- I feel like it was missing a lot of information.
- I have no recommendations for the page
- I have no recommendations.
- I never used it.
- I think the page looks and works fine

- ldk
- It is a bit unintuitive, links are hard to find and there is too much going on
- It was good
- It was very confusing. I needed more direction and the financial lady at the office was not the most approachable. I felt unwelcomed when meeting with her.
- It works fine
- It would be nice if that would fall on the staff instead of me the student
- It's fine (3 Counts)
- It's good
- I've never looked
- I've never used it before
- Keep website, find a new employee
- Make it easier to find
- Make it easier to locate it.
- Make website less confusing
- More cats
- More concurrent info
- More descriptive on dates and ties to OSU
- More info
- More information for veterans using GI Bill to pay tuition
- N/A (5 Counts)
- N/A, I haven't used the page
- N/a (3 Counts)
- NA
- NA have not used it.
- Never seen it
- No comment (2 Counts)
- No problems
- No recommendations
- None (6 Counts)
- None.
- Not sure
- Nothing (2 Counts)
- Perhaps make it easier for students to find the financial aid page on the NOC website so they don't get lost or confused.
- Provide clearer instruction on how to accept or deny aid
- Scholarships should be awarded prior than just one week
- Simply outdated.

- The site needs to be updated.
- There are a lot of numbers and expenses, but total columns are not clearly represented.
- Unk
- Unknown
- Unnecessary
- Yes
- i have no advise to give, works great.
- i have not seen it
- none
- the website could have more clear web design, much of it is difficult to navigate without being given specific instructions

3.8) I completed a federal financial aid application (FAFSA).



n=494  
av.=1.82  
dev.=1.19

3.9) Please explain why you did not apply for financial aid.

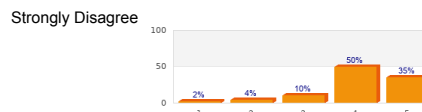
- . (2 Counts)
- Applied but was not approved. Made to much to qualify, which I do not approve of.
- Because the government thinks I made too much money a few years ago. It refuses to take into account my current situation.
- Concurrent
- Concurrent student
- Did not know how
- Did not need to
- Didn't file taxes for the year FASA was available
- Didn't think I needed it (2 Counts)
- Don't need it
- Good question
- I am a concurrent student
- I am a concurrent student.
- I am international studen
- I am using my GI Bill
- I am using the GI bill to pay for tuition in full
- I did (5 Counts)
- I did apply (2 Counts)
- I did apply.
- I did not need it



- I did.
- I don't want debt. Nothing comes for free no matter what Bernie Sanders says.
- I filled it out but I got student loans.
- I had applied before enrollment
- I have enough money for these courses.
- I just didn't know how to fill it out
- I make too much money as a single person working a full time job and earning 21k a year... who knew.
- I make too much money for financial aid.
- I would not qualify.
- I'm a Junior in high school.
- I'm international student
- ldk
- I'm a concurrent student
- My family was able to cover costs
- My income disqualified me.
- N/A
- N/a (3 Counts)
- NA
- No comment (2 Counts)
- None (2 Counts)
- Other
- Packing out of pocket
- Paid for classes myself.
- Scholarships
- Too much income
- Tried to get but wasn't available to me
- Wouldn't have got it
- X
- as a recipient of DACA I do not qualify for any financial aid
- did not have time was busy with other stuff
- too middle class and too white

4. Course/Degree

4.1) I am satisfied with the progress I am making toward completing my degree.



Strongly Agree

n=494  
av.=4.13  
md=4  
dev.=0.86

## 4.2) Comment 4.1

- . (2 Counts)
- All is well
- Doing good work
- Good (3 Counts)
- Highschool credits
- I agree
- I am (2 Counts)
- I am having to drop a class, which means that I will have to apply to the nursing program next year
- I am satisfied.
- I could work a little harder
- I feel like if I can pass these classes, I can surely become a music teacher.
- I had to take a break but i am back and on getting on track with the help from the UC
- I have not chosen a degree but I am satisfied with the work I have done.
- I love the choice i made to pursue music therapy
- I need help
- I only took a few classes that were about my degree and a lot of the classes didn't apply with what my degree is in.
- I think I'm majorly depressed lol
- I wish I could be taking more classes
- I wish I could take more classes, both for speeding up the process and to keep myself occupied.
- Idk
- My grades are not looking too good
- N/A
- N/a (3 Counts)
- No comment (3 Counts)
- No comment  
No comment
- None (2 Counts)
- Not satisfied as I should be
- Such progress much degree
- The teachers are extremely helpful and the administration building staff are very welcoming and helpful.
- There are only four classes at noc for my major
- With nocs help I have completed my nursing pre bachelorette
- X
- Yes (3 Counts)
- Yes I am
- no comment

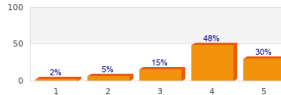
■ yes

4.3) Course content is appropriately challenging for my program of study (degree).

Strongly Disagree

Strongly Agree

n=494  
av.=3.97  
md=4  
dev.=0.93



4.4) Comment 4.3

■ . (2 Counts)

■ Course is help me a lot

■ Courses have been very challenging to my degree

■ Everything is how it should be

■ Fine enough

■ Good (2 Counts)

■ I agree

■ I am In XXXX microbiology in-line class. Her exams are almost impossible to complete and study for and communication for study guides for the exams is lacking. 98 questions in 60 min with essay/short answers is impossible to complete. And her study guides are just the chapter questions re-typed and leaves you blind sided by a lot of the questions on the tests. I would like to talk to someone about this but as previously stated in this form I don't know who my advisor is and I have an email in to find out who's is it.

■ I think it's within reach

■ Idk

■ It is

■ It is difficult and takes a lot of work but its manageable

■ It's BS

■ Mildly challenging

■ Much challenge

■ N/A

■ N/a (3 Counts)

■ No comment (5 Counts)

■ None (2 Counts)

■ Since computer science at NOC is managed under the Business Division, many courses are more business oriented than Computer Science oriented

■ The Music Appreciation class definitely helped me understand more about what I might be teaching or why it is important to teach.

■ Very easy but I'm not complaining

■ Work can be quite challenging.

■ X

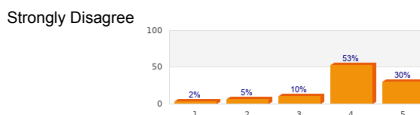
■ Yes (3 Counts)

■ Yes.

■ i think it's challenging but with the right teacher and help you can get it done

■ not challenging for me.

4.5) Courses required to complete my degree are available when I need to take them.



Strongly Agree

n=494  
av.=4.02  
md=4  
dev.=0.91

4.6) Please indicate any courses that are needed and are not offered or are not offered in the timeframe needed.

- .
- Adding a pharmacology class to help with medications for the nursing program
- All is good.
- Anatomy and physiology (separately), chemistry and microbiology are not offered in the evening and is preventing me from earning my degree
- Apparel merchandising student at osu
- Architecture
- Business Calc
- Cancelled Spanish class not happy
- Developmental Psych needs more, I think more of the social science base classes need more teacher teaching at the school in stillwater and not just at one specific time one semester. Or night time offering on the more specific ones not just the basic psych and soc.
- Far too many classes are ITV and you miss out on the teacher student interaction
- Good
- I do not have a degree so I don't know.
- I don't have any access to architecture classes
- I took all my classes with no problems
- Idk
- Microbiology
- Microbiology is scheduled on the same days as nursing classes. I took it online through EDUKan
- N/A (6 Counts)
- N/a (2 Counts)
- N/a/A
- Na
- No comment (3 Counts)
- No indications
- None (6 Counts)
- Nothing
- Physiology in the summer.
- Please include more music or just art classes in general. Thank you!
- Safety classes
- Some classes are only available in the fall or spring.
- Spanish course was canceled multiple times
- Summertime there are not near as many options

- The advisors are never clear with what exactly I needed. Just given filler classes that didn't count for anything.
- There are none
- There needs to be more psychological classes available in stillwater
- There not many other courses that are available for those seeking a career in music education.
- Thermodynamics n
- Yes (2 Counts)
- none
- one of my math classes for elementary education
- wish there were more evening classes when i had my other job. Day time works great for me now

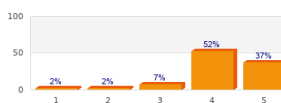
5. Instructor

5.1) Faculty provide helpful instruction and resources.

Strongly Disagree

Strongly Agree

n=496  
av.=4.21  
md=4  
dev.=0.79

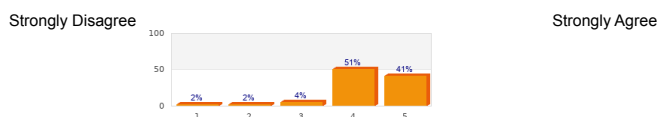


5.2) Comment 5.1

- . (2 Counts)
- Always there and ready to help every time i run into a problem
- Depends on the instructor
- Everyone but XXXX
- Everyone except financial aid
- Faculty does great.
- Good
- I agree
- I am In XXXX microbiology in-line class. Her exams are almost impossible to complete and study for and communication for study guides for the exams is lacking. 98 questions in 60 min with essay/short answers is impossible to complete. And her study guides are just the chapter questions re-typed and leaves you blind sided by a lot of the questions on the tests. I would like to talk to someone about this but as previously stated in this form I don't know who my advisor is and I have an email in to find out who's is it.
- I had no problems with the faculty.
- ldk
- Most of them
- Much help such faculty
- My professors go hard
- N/a (3 Counts)
- No comment (4 Counts)
- None (2 Counts)
- She's great I adore her
- Some professors are a better fit for me than others

- Staff are amazing at providing resources for help
- That is a mixed bag some of the staff go beyond their contractual duties others I feel don't meet them
- Very helpful staff
- X
- Yes (5 Counts)
- Yes they do when you ask
- some instructors are not very fulfilling when it comes to explaining the lesson - algebra
- the faculty here are great
- yes

5.3) Faculty are available through office hours, zoom meetings, and/or email.



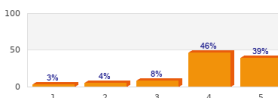
n=495  
av.=4.27  
md=4  
dev.=0.81

5.4) Comment 5.3

- . (2 Counts)
- Facts
- Good
- I agree
- I have contacted teachers and have gotten quick response, very pleased
- ldk
- Instructors are great at emailing in a timely manner
- Most of the time
- XXXX is amazing. She is a calm, encouraging voice in the storm. She goes above and beyond to explain things in a way that is understood.
- Much email much helpfulness owo
- My teacher last semester never respond to my emails.
- N/a (3 Counts)
- No comment (5 Counts)
- None (2 Counts)
- Physics professor has no open office hours
- Really good
- The faculty are always available during office hours.
- X
- Yes (6 Counts)
- Yes information is usually send through email
- i agree strongly, professors are incredible.

5.5) The instructor provides feedback on assignments and/or test results in time to benefit me.

Strongly Disagree

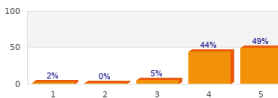


Strongly Agree

n=494  
av.=4.14  
md=4  
dev.=0.93

5.6) Faculty are knowledgeable about their subject areas.

Strongly Disagree



Strongly Agree

n=493  
av.=4.38  
md=4  
dev.=0.75

5.7) Comment 5.6

- . (2 Counts)
- 3/4 of my teachers are super knowledgeable. My World religion teacher often forgets what hes talking about or sayings things wrong
- XXXX is a very great teacher.
- Easy
- Good
- I agree
- I am commenting on 5.5 My instructor for Biology XXXX is hard to get communication with in a timely manner. Alot of the times its the next day or even 24 to 48 hours on occasion.
- ldk
- XXXX is a horrible mentor and instructor
- XXXX is a wonderful teacher
- XXXX seminar classes - There is a large delay in our assignments being graded. This did improve during the Spring semester.
- My Bio lecture teacher going very fast which makes learning the material harder to understand. My bio lab teacher makes sure I understand the content before moving on which is nice
- My instructor is well knowledgeable
- N/A
- N/a (3 Counts)
- No comment (5 Counts)
- None (2 Counts)
- She's super smart and puts a ton of effort into her lectures. She's the best.
- Staff know the topics very well
- The faculty knows everything.
- Very
- When i've had questions or a problem they have always been able to help
- X
- Yes (5 Counts)
- yes

6. Academic Support



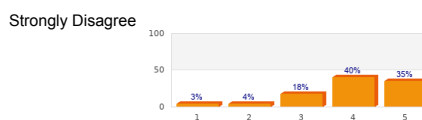
6.4) Comment 6.1-6.3

- .
- Available when needed
- Computer science courses are not offered in our online tutor.com hours
- Don't use online tutoring
- Enid math tutors were extremely effective
- Everything is good but should change from blackboard to canvas
- Free Tutoring
- Good
- Great
- Have not done tutoring.
- Have not tried any tutoring yet
- Have not used them yet
- Haven't used it.
- I agree
- I don't use the online tutor
- I don't use very much tutoring at all so i wouldn't know
- I had many resources for studying and tutoring.
- I have
- I have not tried to use the online tutoring
- I have not tried yet.
- I haven't tried online tutoring yet
- I haven't done that yet
- I haven't tried it yet.
- I really haven't needed or tried online tutoring, however the one one one tutor labs are amazing here.



- ldk
- Instructors are very willing to spend the time to ensure content is understood
- I'm a tutor
- N/a (3 Counts)
- No comment (3 Counts)
- No comment because I am a tutor
- None (2 Counts)
- Online tutoring not effective on tutor.com not user friendly
- These are very helpful for me and fellow students
- Tutoring is not available when I am off work.
- X
- Yes (3 Counts)
- Yuh
- online tutoring was difficult better tutoring in cultural center at the college
- some instructors have other advice to learn how to do it rather than helping you understand- algebra
- yes

6.5) I have access to the electronic databases (e.g. Gale, Ebsco, Primo, ProQuest, World Wide Web Virtual Library) and other library tools I need to complete research assignments and coursework.



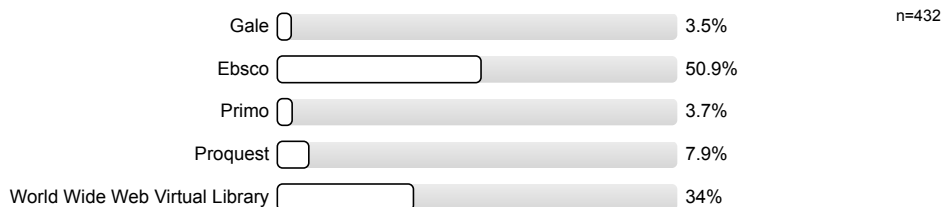
n=494  
av.=4  
md=4  
dev.=0.99

6.6) Comment 6.5

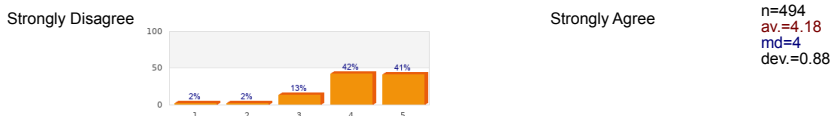
- .
- Although I don't use them, yes
- Good (2 Counts)
- Had to use this in class before and it worked
- Haven't used them yet, so I don't know
- I agree
- I am not sure how to use these databases through the school but i have used them through the public library to get my assignments done
- I associate the ebooks with robbery haven't been able to access SIM for multiple semesters now and do not receive sufficient help from the staff
- I didn't know about these honestly but I will be going to the library and asking. I have a paper coming up and it's good to know they have additional resources.
- I do but only on school computer, not personal one.
- I don't know what these are
- I had plenty of access to these programs.
- I have access to the library and it's computers, but I have trouble figuring out how to get into EBSCO and other similar tools. Instructors seem to not know how to help me get in there either.
- I havent Needed them.

- I haven't used these
- I never received access to library tools, but I am a full time online student?
- I was never given any of this information. I had no idea it was available to us.
- Idk
- Library is open when needed and a very good tool to use
- N/A
- N/a (3 Counts)
- NA
- No comment (5 Counts)
- None
- Not ne
- Password would be beneficial if it was on the website
- Some of these are only accessible on campus. Off campus they are not. I understand if there is no way around it.
- Through blackboard and school library
- Very useful sites for scholarly reports and documents
- We don't use those
- While in my Comp 2 class we were unable to access any of these
- X
- Yes (4 Counts)
- yes

6.7) Which of the library tools did you use the most?



6.8) I am able to access computer labs/writing labs when needed for research and homework assignments.

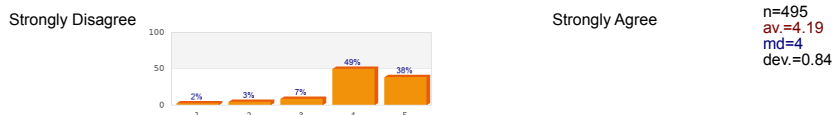


6.9) Comment 6.8

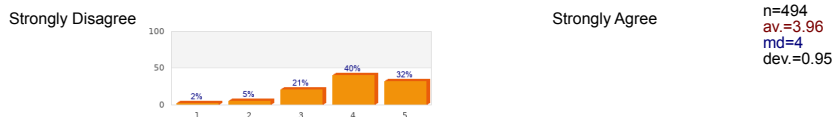
- .
- Alot of times I have homework over weekends and I can't submit them when they're due but I understand why the building is closed during the weekend.
- Always use the computer lab
- Don't need to I have my laptop
- Good (2 Counts)

- Having printing available in other building would be advantagous. There are computers in the science. Building but no printer.
- I agree
- I am
- I have no laptop due to electronic problems
- I haven't needed to use these
- I pay fees to use the computers and printers, but now all of a sudden I need a password to print anything off which is extremely inconvenient and frustrating.
- I use one of the classroom computers in the evenings. The library and Wilkin computer labs are always busy and "those damn kids" are so loud I cannot concentrate. I didn't realize I was that old but here we are.
- I use the computer lab all the time.
- I wish it was more obvious where these labs were located, it would be very helpful to not have to just hear about them or find them long after they were needed
- ldk
- It would be nice if there was a building open on the weekends to do school work.
- Most definitely.
- Most the time but usually when I need it the most the soccer people are in there on every computer
- N/a (3 Counts)
- Never went to one
- No comment (5 Counts)
- None (2 Counts)
- Strongly agree
- The UC is always open at good times
- The instructors make sure we are able to use the computer labs when needed
- There an instructor who annoyingly points out you should ask for permission to use the computer labs and lets you use them anyway.
- There are not enough computers in the Renfro Center Computer Lab to test the nursing students simultaneously. This is ridiculous. The lab should be set up to accept an entire class as this is the purpose of having a lab within the nursing building.
- They are not open when I am off work.
- WIFI is slow
- X
- Yes (4 Counts)
- yes

6.10) Enrollment

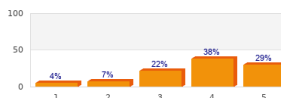


6.11) Financial Aid (e.g. Pell Grants, OK Promise, loans)



6.12) Scholarships

Strongly Disagree

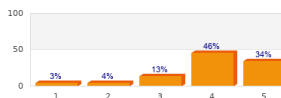


Strongly Agree

n=494  
av.=3.81  
md=4  
dev.=1.07

6.13) Billing (e.g. tuition, payments, refunds)

Strongly Disagree



Strongly Agree

n=495  
av.=4.03  
md=4  
dev.=0.96

6.14) Comments for website

- .
- All of these help with the info I need
- Be more direct where things are at.
- Be transparent on the billing
- Blackboard link is junky. One just links to the image that you should be able to click to go to the website. Has caused anger.
- Bope
- Confusing layout
- Confusing to use
- Consider it a bad move on the college's part to make the student do that and not its staff
- Could make each topic a little more easier to access
- For billing, It would be great if you could make payments online and not have to pay the entire balance on our website without having to go through a second party.
- Good (2 Counts)
- Hard to find stuff
- Hate it
- I dont have to worry about billing
- Idk
- It is a good website
- It's good
- Love it, have found everything i need when looking for it
- N/A
- N/a (4 Counts)
- Na
- No comment (5 Counts)
- None (3 Counts)
- Not applicable
- Not user friendly. Hard to navigate. Outdated web design.
- System needs updating alot on campus connect. My financial aid is still showing stuff from 2015 on main page and would be more nice to see things current on my page.
- The scholarship section is hard to find and extremely hard to navigate. Most people I have talked to just gave up and didn't end up applying for any because they couldn't figure it out.

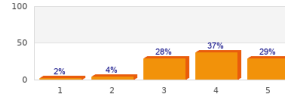
- The website provided to click for scholarship does not work. The last time i tried to view scholarship was around 5:30 pm today. It doesn't work.
- There is not many scholarships to apply for
- Website it good.
- X
- Yes
- everything is wonderful the site is great
- none

6.15) I am able to access IT help as needed for coursework and online services.

Strongly Disagree

Strongly Agree

n=495  
av.=3.88  
md=4  
dev.=0.93



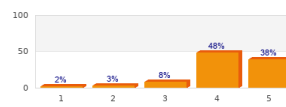
6.16) Comment 6.15

- . (2 Counts)
- Bobbie is great and always answers my questions to were I can understand.
- Good (2 Counts)
- Haven't needed it yet.
- Haven't bothered.
- Haven't needed to
- I agree
- I am
- I have not needed this
- Idk
- It is very helpful
- I've never needed IT help
- N/a (3 Counts)
- Na
- Never needed to.
- No comment (4 Counts)
- None (3 Counts)
- People are not helpful
- That's fine
- Unable to access online classes that were recorded
- We have A LOT of IT issues. It is frustrating.
- X
- Yes (3 Counts)
- Yes I am.

- Yuh
- haven't needed it so i don't know
- yes

6.17) When used, technology in the classroom is effective for learning.

Strongly Disagree



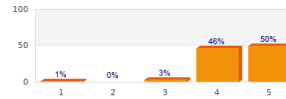
Strongly Agree

n=494  
av.=4.17  
md=4  
dev.=0.87

**7. Non-academic Support**

7.1) Classrooms and general facilities are safe.

Strongly Disagree



Strongly Agree

n=488  
av.=4.43  
md=4  
dev.=0.66  
ab.=6

7.2) Comment 7.1

- . (2 Counts)
- Good (2 Counts)
- Great, and well lit
- I agree
- I don't know for sure
- I try to re-watch lecture unable to says it's decoding
- Idk
- Instructors provide a safe learning environment
- N/a (3 Counts)
- NA
- No comment (5 Counts)
- None (2 Counts)
- Ok
- People from the community walk around th campus at all hours of the night and that's pretty weird, but there's not anything you can do about it.
- Safety is dependent on the individual person
- Some areas can get very slick when wet here in Enid. Tiles outside dollars for example
- Very safe. And along with the security guards
- X
- Yes (5 Counts)
- Yes they are
- Yes they are.
- i haven't felt as if i was unsafe
- teachers and faculty have a great way of keeping people safe
- yes

7.3) Classrooms and general facilities are clean and conducive to learning.

Strongly Disagree

Strongly Agree

n=485  
av.=4.43  
md=5  
dev.=0.72  
ab.=9



7.4) Comment 7.3

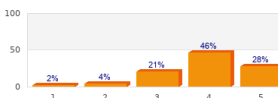
- . (2 Counts)
- Always clean
- Always clean and clutter free
- Cleaning staff do their jobs well.
- Good (2 Counts)
- How can you learn when you cant see the small TVs even in the front row with glasses
- I agree
- I applaud the cleaning crew at the New NOC in Stillwater it has stayed very nice!!!
- Idk
- N/a (3 Counts)
- Na
- No comment (5 Counts)
- None (2 Counts)
- Really clean
- Stephen does a fabulous job maintaining the Renfro building!
- The classrooms are always very clean and nice.
- The nursing lab never has the proper supplies.
- There are bugs in the dorms but they aren't as bad as they were.
- They are clean enough
- They are very clean.
- Too much lighting sometimes
- Very clean and always disinfected
- X
- Yes (4 Counts)
- i always see faculty cleaning and doing a great job
- yes

7.5) When I have non-academic questions (issues outside of the classroom), I can reach someone who can help me in time to benefit me.

Strongly Disagree

Strongly Agree

n=495  
av.=3.94  
md=4  
dev.=0.89



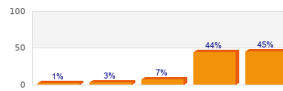
7.6) Comment 7.5

- . (2 Counts)

- Deal with it on my own
- Depends on the instructor
- Good (2 Counts)
- Haven't needed to
- I agree
- I can reach my instructor at anytime
- I just talk with my parents about it
- Idk
- Instructors have given us their numbers to ensure we have access to them for any questions
- N/a (3 Counts)
- Na
- Never had this occur
- No comment (4 Counts)
- No counselor on Enid campus
- None (2 Counts)
- Not Liz
- X
- Yes (3 Counts)
- Yes I do.
- Yes, google
- i call and get directed to where i need to go and it's helpful
- yes

7.7) Enrollment

Strongly Disagree

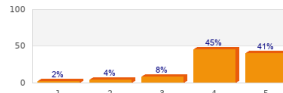


Strongly Agree

n=486  
av.=4.29  
md=4  
dev.=0.82  
ab.=8

7.8) Billing/Payment (e.g. tuition, payments, refunds)

Strongly Disagree

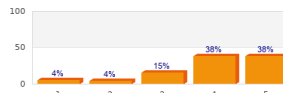


Strongly Agree

n=474  
av.=4.18  
md=4  
dev.=0.89  
ab.=19

7.9) Financial Aid (e.g. Pell grants, OK Promise, loans)

Strongly Disagree

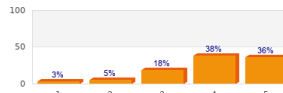


Strongly Agree

n=450  
av.=4.03  
md=4  
dev.=1.04  
ab.=43

7.10) Scholarships

Strongly Disagree



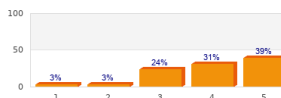
Strongly Agree

n=438  
av.=4  
md=4  
dev.=0.99  
ab.=54



7.11) Residence Hall

Strongly Disagree

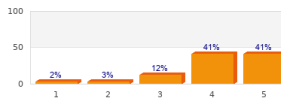


Strongly Agree

n=356  
av.=4  
md=4  
dev.=1.01  
ab.=138

7.12) Academic Advising

Strongly Disagree

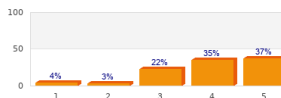


Strongly Agree

n=450  
av.=4.16  
md=4  
dev.=0.92  
ab.=44

7.13) Counseling

Strongly Disagree

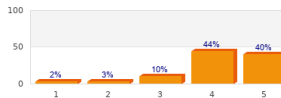


Strongly Agree

n=397  
av.=3.98  
md=4  
dev.=1.01  
ab.=95

7.14) Bookstore

Strongly Disagree



Strongly Agree

n=449  
av.=4.17  
md=4  
dev.=0.9  
ab.=42

7.15) Comments for employee courtesy and helpfulness

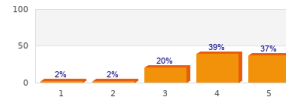
- .
- Advisors—act like you care and put in thought and time instead of ignoring
- All staff are helpfull
- Cindy and Cissy are the best workers you have at this college.
- Could be a little more helpful on the resident halls
- Easterling dorm advisor is unnecessarily rude and the bathrooms are disgusting
- Employees are very helpful.
- Everyone is always helpful and friendly. Excellent customer service
- Financial aid lady, seems a bit rude.
- Financial aid woman could be more respectful, she's got a bad attitude and is also rude
- Good (3 Counts)
- I don't use the bookstore, counseling, residence hall or financial aid (considering I don't qualify for any financial aid)
- I showed up right at opening time at the Tonkawa campus to pay my balance off because I had to hurry and be back in Ponca by 830 to work. I only showed up right opening time because off my need to go back to work. The lady that took my paymwnr a yes as if I was an inconvenience because she was late to open until 805 and it's not my problem that she want there and ready to start helping students at 8 am. Very cold and rude.
- ldk
- It would help out if we were advised before our GPA even gets close to the 1's if i knew i could drop more than one class and ok-promises wouldn't drop me i feel my GPA would have been better if i was advised 2 semesters ago than last semester. I'm happy they helped me last semester i just wish i knew that information sooner.
- Liz needs a new job where she dont have to work with people.
- More advisors at each location. Right now the nursing advisor and a GI bill advisor are in a different location than where I attend.
- More advisors in the schools related to programs in the school. My adviser is located in a different school making it incredibly inconvenient to meet with them.
- N/a (3 Counts)

- No comment (5 Counts)
- None (2 Counts)
- Thank you
- The last time i asked about resident wall, i was told NOC does not provide that to student in Stillwater. (If resident hall is hostel for student, am talking about student hostel.
- They are
- They are always nice and friendly and helpful haven't had a problem yet
- They are ready to help when asked
- They help in any way they can.
- They're always so nice here, I'm glad they are so understanding in my lack of knowledge. It is easy to go to them for any questions I may have.
- They're kind and helpful.
- Very clean and nice people to see around
- X
- Yes (2 Counts)
- You are all amazing, thanks for helping me decide on what's good and bad.
- give out more helpful advice in detail
- yes

7.16) Clubs and organizations offer positive experiences to enhance campus culture.

Strongly Disagree

Strongly Agree



n=371  
av.=4.07  
md=4  
dev.=0.91  
ab.=120

7.17) Comment on clubs and organizations

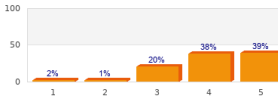
- . (2 Counts)
- Bcm, math club, and the literature club are what I participate in but I wish there was an art club
- Good (2 Counts)
- Great choices of clubs and organizations
- I dont participate in the clubs
- I loved the Criminal Justice Club when I was not working so much and could be apart.
- I never joined a club.
- I wish there was an art club
- Idk
- I'm active on clubs
- N/a (3 Counts)
- No comment (6 Counts)
- No idea
- None (2 Counts)
- Not engaged in any

- SNA is great
- They're great
- X
- Yes (2 Counts)
- Yuh
- not sure i am not too involved
- yes

7.18) Special events and student activities offer positive experiences to enhance campus culture.

Strongly Disagree

Strongly Agree

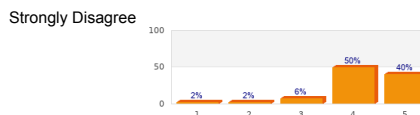


n=395  
 av.=4.12  
 md=4  
 dev.=0.88  
 ab.=96

7.19) Comment on special events and student activities

- . (2 Counts)
- Could use more
- Good (2 Counts)
- Great
- Have not attended any yet
- I liked the walk around.
- Idk
- N/a (3 Counts)
- NA
- Na
- No comment (6 Counts)
- None (2 Counts)
- Student activities are very fun! I love the Bingo for Food events. Concerts are always very fun. I really enjoyed the exotic animal petting zoo.
- The animal events with free food are always a treat
- The performing arts
- They're fun
- X
- Yes (3 Counts)
- Yuh
- i would think so but i'm not that inviled
- the bingo nights are my favorite
- they're great to be involved in
- yes

7.20) Overall, I am satisfied with my experience at NOC.



Strongly Agree

n=494  
av.=4.24  
md=4  
dev.=0.81

7.21) What have you liked best about your NOC experience?

- All of the people. Teachers and students both.
- All small class sizes, the friendly teachers, and all the extra things NOC has to offer.
- All the professors are willing to help you with your education.
- Baseball
- Basketball (2 Counts)
- Basketball games and soccer program
- Being able to get the classes that I need at the times that I would need them.
- Being able to meet new people focused on the same major as I am.
- Classroom settings
- Classroom size
- Clean facility and helpful teachers
- Close-knit, family feeling experience, small class sizes, personal, one-on-one help and advising from faculty, useful courses for my degree
- Convenience of courses
- Cost effectiveness and the degree courses are full of relevant info.
- Different setting
- Dr. Webb is my favorite teacher. She makes learning about history interesting. I do not like history but she makes it interesting so I don't mind going to class.
- Easy transition
- Enjoying classes with teachers who are enthusiastic about what they're teaching.
- Every teacher I have had is very knowledgeable and passionate about the subject they teach.
- Every teacher i have had us always willing to help when i need it and always make sure i understand what's going on
- Every thing
- Everyone is really nice
- Everything
- Exam guide
- Experience.
- Family environment.
- Friendly and familiar staff
- General welcoming feel and the cleanliness of the classrooms
- Getting an education
- Getting to know everyone and the wonderful environment NOC offers.
- Going on osu campus
- Good teachers

- Great professors and a nice clean building.
- Great teachers
- Great teachers and great people.
- Great teachers and overall educational!
- How close it is too my home
- How friendly everyone is. Great teachers
- How helpful the teachers are
- How well the professors thoroughly explain the subject.
- I am getting a second chance at furthering my education
- I appreciate the teachers because most of them are very involved and always available to help their students.
- I don't have to pay much to get a great education
- I enjoy the help I get when I need it.
- I enjoy the smaller class sizes
- I have enjoyed the challenging classes and most of the teachers.
- I have learned a lot with being enrolled her in addition to OSU
- I have like my teachers.
- I have liked how the teachers are flexible with my concurrent enrollment. I also like the easy/comfortable learning environment.
- I have loved meeting friends that I will have forever. I have loved getting the chance to work towards my degree while playing softball!
- I have met all kinds of new people and made great friends
- I have really enjoyed student activities on campus. The teachers are generally extremely nice and helpful. Campus is always clean and well kept.
- I learned a lot.
- I like having teachers that are glad to help with thing and know what they are talking about.
- I like how every instructor is polite and is willing to help a student in any way possible.
- I like how helpful and understanding the teachers are.
- I like how it's a smaller campus and so far all of my professors have been or helpful and kind.
- I like how open it is
- I like how the professors are so helpful with every person.
- I like that noc is very helpful and wants you to succeed as a student
- I like that the classes aren't so big. This allows more of a relationship with the professors.
- I like the campus and the classroom environments.
- I like the everyone is very helpful.
- I like the fact that I am able to access the diversion of courses noc offers.
- I like the small classes and easy access to anything I need.
- I like the small classroom sizes
- I like the small classrooms, makes learning easier and better for me .
- I like the teachers and how they work with you!

- I like the way the professors try to make sure everyone has a fair chance at learning and encouraging the students that are behind to push forward to get the degree and how up to date there teaching is.
- I liked the small class sizes.It provides one on one like learning
- I love that it is a place anyone will feel comfortable going to school. It is a friendly, positive school environment for all ages!
- I love the learning environment and how I can feel confident when in class
- I loved the professors and advisors the most! They are all so nice and willing to do whatever they can to help you succeed.
- I really enjoy going to school for something I love and meeting new people as well as making new friends
- I thoroughly appreciate how in depth the professor goes regarding the subject.
- I would say the free wifi
- ldk
- Instructors are amazing and they are always there to help
- It being small
- It being so close to OSU
- It is a nice environment
- It is cheap
- It is east going, and the teachers are great.
- It is easy and I am understanding everything.
- It is easy, flexible and teachers are great
- It is smaller classes and the professors engage really well.
- Its a nice place where people care enough to actually teach you things
- It's a small campus
- It's close to home and my friends
- Just learning and learning well
- Just the enviroment
- Learning
- Learning I enjoy the most
- Learning how to become a nurse.
- Learning more things and doing refreshers
- Learning opportunities
- Living in the dorms
- Making memories
- Meeting all my friends
- Meeting like minded people to share the college experience with
- Meeting new people (2 Counts)
- Meeting people
- Meeting people who have same interests as me.
- Meeting really nice staff and amazing freinds!

- Meeting the new people
- Microbiology with fincher!
- More challenging class
- Most of the teachers are very knowledgeable
- Mr . Barnes is the BEST teacher I've ever had. I definitely look forward to going to his class.
- Mrs. John's has always been there for me no matter what.
- My advisor and everything in the music department
- My best about my experience here at NOC is that everyone is friendly, help you on things that you have trouble with.
- My class time options and wide variety of courses available
- My classes are easy to get to and there is usually parking available.
- My favorite thing about NOC is how easy it is to be able to come here from home every morning and get some of my classes done before I graduate high school.
- My first semester was really good but my only complaint is Lisa Nordquists class since it was a last minute change i am unsatisfied.
- My history professor. Jeff Campbell
- My professors
- My teacher has been active in the class and he has no hesitation to answer a question or help me out on an assignment.
- My teachers
- My teachers and advisor have helped me so much
- My teammates.
- N/-
- N/A
- Na
- Nice
- Nice Classrooms
- No
- Online courses being offered.
- People I've met
- Professor.
- Professors
- Professors are helpful
- Professors are willing to work with you and listen
- School
- Small (ish) class sizes, and the personal and involved instructors
- Small campus, teachers care about student, easy to get around
- Small class rooms
- Small class sizes
- Small class sizes! Amazing teachers!

- Small classes (2 Counts)
- Small classes, The loving vibe you get. The teachers wanting to see you succeed .
- Small classrooms and more one on one help with teacher.
- Small feel, with positive outcomes.
- Smaller class room sizes and more interactive learning. Passionate teachers.
- Smaller classroom sizes in order to connect more with your professor and peers
- So far, I have done well in my classes with the exception of one
- Some of the people I've been able to know. I've learned a lot about my passion
- Sports and school
- Staff are friendly and helpful. My advisor Mrs. Meacham was the best, allowing me to choose classes that best fit my goal and understanding my limitations leading to very balanced semesters.
- Study abroad
- Teaches have been helpful, and staff have all been helpful.
- That I finally started college.
- That I will be done
- That the professors know about their subject and try their best to make the classes interesting and not too difficult for the students. They ask if everyone understands the material before going on with th next learning comprehension
- That there are approachable faculty members to help you with any issues that deal with your college experience.
- That there is a small class ratio
- That this place feels like home. The family is always very welcoming.
- The HUB
- The VA Rep Brad Gordon has helped me with all of my GI bill processes and is incredibly helpful and knowledgeable. I can always reach him if I require assistance
- The ability to take NOC course while in high school.
- The affordable cost and the quality of most of their professors
- The atmosphere
- The atmosphere and teachers
- The bond I grew with my teammates
- The campus life and the environment of the classrooms.
- The class environment
- The class times for people who have to work.
- The classes (3 Counts)
- The classes I have already taken.
- The classes I have attended in person have great professors. It makes it easy to learn.
- The classes and instructors I have had so far
- The classes and teachers.
- The closeness, everyone knows each other. It is a close knit community and the academics are great.
- The community and small class size



- The community environment
- The course material
- The easy access to all the tools I need.
- The employees are helpful
- The environment (3 Counts)
- The environment is very home like
- The environment it has around the campus
- The experiences I have had with the students and organizations
- The fact that I have access to OSU clubs and organizations.
- The faculty always make sure you are taken care of.
- The faculty is always willing to help.
- The friends I have made have been the best experience so far
- The friends I have made, and the education I am receiving
- The friends I've made and the help I get from my professors.
- The general experince. I have made long lasting friends and have learned alot.
- The helpful faculty and small class size
- The helpful staff
- The hub
- The instructors and how helpful they are.
- The instructors are amazing and very helpful
- The instructors seem very knowledgeable about their field of study and offer help when needed!
- The instructors, they communicate really well and push me to do my best.
- The kind and patient teachers
- The kind staff and the person in the room over that I share a bathroom with we've become close friends.
- The math teachers
- The new building.
- The new culture I have experienced.
- The nice experience and the environment
- The opportunity for one on one with my professors. I enjoy feeling like my opinion matters. They listen and follow up with any concerns I may have.
- The people (7 Counts)
- The people I have met!
- The people and staff
- The people and the learning style
- The people here make NOC great!! they're all so amazing and very kind to everyone. They are very welcoming and it makes for a great day everyday
- The people in my classes
- The price, and the ease of enrollment.

- The professor are funny and engaging
- The professors (2 Counts)
- The professors and class sizes
- The professors are always helping
- The professors are awesome
- The professors have been the best experience by far.
- The professors.
- The size of classes
- The size of the classrooms and how much more one on one time i can get
- The small class sizes
- The small class sizes and the big tv screens in the rooms
- The small classes (2 Counts)
- The smaller class sizes and interactions with professors because of this.
- The smaller classes.
- The staff and new facility have been very accommodating to my needs when I have needed to change my schedule in any way.
- The teacher are great
- The teacher is a great teacher and he makes class enjoyable
- The teachers (5 Counts)
- The teachers and people have been the best part of NOC.
- The teachers are really nice and help with my work when I need it.
- The teachers here are very understanding and, always willing to work and help you out
- The teachers.
- The teaching staff
- The way everyone was willing to help whenever they could.
- The willingness to work with someone who had a low GPA coming in.
- There are a lot of degree I can choose and refer
- There is nothing i can say i have really liked here.
- They help you navigate well your first year. They also make sure you are catching on.
- Tutors and the computer labs
- Very clean and conducive learning environment. Most instructors are really helpful.
- Very friendly people and close to home and affordable.
- Very helpful of their students
- What I have liked best, I would have the staff, teachers especially. I have struggled a lot and when I got the courage to ask they helped me out a lot.
- What I have liked the most is still being able to play the sport I love
- When i'm in need i get the help always. also everyone is so helpful and friendly at all times
- Wilkin hall opened till late at night so students can do homework. The food from the union

- am In Dr. Harris microbiology in-line class. Her exams are almost impossible to complete and study for and communication for study guides for the exams is lacking. 98 questions in 60 min with essay/short answers is impossible to complete. And her study guides are just the chapter questions re-typed and leaves you blind sided by a lot of the questions on the tests. I would like to talk to someone about this but as previously stated in this form I don't know who my advisor is and I have an email in to find out who's is it.
- american national government
- convenient location, classrooms are all very clean and kept up, staff is friendly and willing to help.
- dorms
- easy
- everything
- how well my professors teach their courses
- i have had good teachers so far
- i love my professors and the content in their classes
- i love the teachers
- most of the teachers
- my advisor and professors. they have all been so helpful and work with me.
- my classes are more hands on which helps me understand and learn the material better
- my professors
- my professors!
- my teachers
- n/a
- the friends i have made
- the people I have met and athletics
- the smaller sized classes are great
- the teachers are all very helpful and always want you to succeed
- the thing i've liked best is my instructors, and how helpful and knowledgeable they have been

7.22) What is one thing NOC could do to enhance your experience?

- A little bit more relaxed on Being absent because sometimes we have to work or have something important. If the student keeps up with the work and has a decent grade should be enough.
- Actually going out to event and have fun
- Advertise more about scholarships
- Advisors and financial aid advisors could try harder to help and at least act invested
- Air conditioning and simplified, consistent assignment structure between classes. I don't want to juggle 25 different websites to Work
- Be more descriptive about certain things
- Be more direct/descriptive on the website on where to find things.
- Be more knowledgeable in the office about enrollment and financial aid
- Being able to be a full time student, while still being in high school (if possible).
- Better Finical Aid Workers
- Better WiFi!

- Better chairs in classrooms
- Better class selection
- Better communication. Too much conflicting information from staff/different departments. Staff should be more willing to help students get acquainted with enrollment, aid etc...
- Better dorms
- Better instruction and guidance when entering school and about financial aid
- Better sports teams
- Better teachers and nicer people to work in the offices
- Better technology
- Blackboard is a little confusing
- Bring in additional advisors to each location. Email is ok but nothing beats working face to face to resolve a problem.
- Cannot think of anything. Everything is pretty great.
- Care about their students more.
- Change the graduation requirements for some degrees so I do not need so many things I will not use in the future. Because I am tired of hearing this is what real life is like so you are getting points deducted, dude I know this is real life but if I need to work to survive and that is impeding my studies have a damn heart and help me find solutions instead of "oh your assignment is late 10% will be deducted" this is what is killing me inside. I know college is teaching me lessons for real life but what's the point if REAL LIFE is calling and college hangs up on me.
- Cheaper food
- Classes available at night
- Cleaner bathrooms in the dorms
- Communication between NOC and OSU
- Create free or affordable parking lots
- Currently I'm happy with NOC.
- Cut down on prerequisite courses that don't apply to technical programs.
- Easier class times
- Enrollment is kind of confusing and hard to get information about, especially the dorm applications. It is hard to get information about scholarships.
- Every single assignment Mr frost has gave our psychology class has been nothing we have learned yet. He expects us to look up the information for our assignment without teaching it to us. That doesn't seem like teaching to me. He is not very organized and doesn't do a very good job of thoroughly teaching the information on the test.
- Everything is good
- For me everything is great.
- Get better WiFi
- Get more art classes with better teachers
- Get rid of professors who treat select students like a high school bully
- Getting out of here and transferring to OSU
- Give Maverick dorms their AC back. It gets up to 77 in our rooms and we always wake up sweating. Would love a good nights rest !
- Give a little more instruction on what to expect and locations of everything
- Give us more snow days
- Have a bigger variety of extracurriculars.

- Have better WiFi
- Have better advisors
- Have bigger boards to be able to see the screen not TVs
- Have less ITV classes and more on site classes
- Have more available courses at my high school
- Have more classes for my degree.
- Have more on campus activities
- Have more on campus activities for the students living in the dorm
- Have more student activities to get us all closer as a community
- Have my professor not have bias towards Highschool students who are heavily involved.
- Have someone more available to speak with students about financial aide available including scholarships
- Have students obey the night time hall list
- Have teachers and advisors acknowledge and respond appropriately when misinformation is given
- Have the librarian not freak out when we have to print more then one paper!
- Have the professors not assign "busy work" like on webassign and other sites like that.
- Healthier food at the hub
- Help make financial aid more clear. Go more into detail with the different options listed.
- Hire professors who actually teach and have knowledge about the courses they are teaching.
- Hold regular students to the same standard as athletes.
- I am a current women's basketball player. The one thing that has NOT been a good experience is basketball. I love my teammates, but Coach Krause has been someone that has made this experience not very good. The things he says to us or says during games I think go way too far. He cusses like crazy and it just amazes me how he gets away with it. Trust me I will take a butt chewing when I deserve one but this has went WAY too far. I wouldn't let anyone else speak to me like that, so why should I allow my coach to? I think that he is not making the college look good at all. I would think the school would want to have a good reputation at all times and I think that he is hurting that good reputation. We have had 3 girls quit this season in the first semester. He is a big reason why I will not be attending NOC or playing basketball at all next year and a big reason why my roommate is not coming back either. Also, I think he treats the assistant coach poorly and all of us girls see that daily. I am really surprised that someone has not complained already. There are many of the other girls that feel this way also, but don't know how or know a confidential way to speak up about this situation. I think that if the coaches don't already have surveys like the teachers, that they need to because I feel these girls would step up and you would get more of an idea of what is going on.
- I am satisfied with what it is now
- I can't think of anything at the moment
- I do my part in reading the required material and I am attentive in class, however, when I take a quiz or exam, I don't perform well. This is because of the way the questions are worded. It is not straightforward. This has never happened to me, so I have to drop this class. I did not say anything to the instructor because I don't think it is my place. Each instructor manages their class as they choose. I think it comes down to how I learn. We are not compatible. Nothing personal against the instructor, just disheartening
- I don't have anything.
- I dont think there is. Everything is good.
- I don't have any complaints
- I don't know
- I have no idea
- I have not found a single exact thing that could enhance my experience, everything's pretty good so far.
- I have nothing to say about that.

- I love everything about NOC!
- I really have no issues with the way the campus is currently, but I suggest adding more common spaces, as right now there is only one area on the main (2nd) floor.
- I think more scholarships for NOC, so that way i'm able to pay more of my tuition off. If they have more scholarships maybe more people can sign up for then
- I think that enrollment could be moved to an online system to save time for other students.
- I think they do a great job with everything!
- I wish I had a little more control over what classes I can take.
- I wish Nursing students could opt out of some fees. I'm so busy with class and clinicals that there is no time for the colvin, I will never use the bus etc. I paid over 3K more in fees than I would have in Tonkawa.
- I wish there was an art club
- I wished teachers would be more considerate with our homework. Yes I understand it is college, although a lot of us work full time jobs and have children.
- I would like to see more classes like this class because a few classes last semester were not as involved as this one.
- Idk
- Idk maybe give a food party or something
- If I could get my classes condensed down to 3 days a week instead of all week
- If all teachers had office hours.
- If maverick hall could have hot water and if they didn't have the heat on all the time. Then it would be fantastic.
- If the WiFi range was bigger
- If the work load could be lighter!
- Improve the curriculum for Computer Science, so that it matches other colleges' and universities' course map
- Instructors need training in using technology
- It would be nice if you owed money that an email was sent to you directly. instead of hey you need to see if you owe us money.
- It would be very helpful if nursing school would be considered full-time regardless of the credit hours. I have to work to Port Maisel. When I apply for financial aid and grants, I only receive a portion of it because I don't meet the required full-time credit hours set by NOC. While it states on my transcript that I am under full-time The nursing program does not allow me to work enough hours to support myself.
- It's good the way it is
- It's perfect
- I'm not really sure
- I'm not sure
- Join clubs at noc
- Keep doing what they are doing!
- Keep up with what they do
- Less online homework
- Less parking tickets
- Let us have more absences
- Make blackboard easier to navigate
- Make campus more trustworthy. Can't leave your bike unlocked here.
- Make class announcement notifications more accessible

- Make each class more understandable of work on blackboard. Some are confusing and if you mess up you start off bad and have to work extremely hard to bring your grade up.
- Make financial aid easier to understand
- Make it closer to campus.
- Make it easier and more clearer for the up coming freshmen to enroll.
- Make it mandatory for all instructors to take there time teaching and for them to not speed through the lesson, so that the tutors don't have to re teach the lesson that the student was supposed to learn during class by the instructor
- Make sure teachers respond to their student's emails regarding questions about their learning
- Make the RN program a full time (full credit hour) program. The RN program is so busy and there is not room to add on other course work but some people have to be considered full time for financial aid. This leads to failing out of classes due to having clinicals or other required nursing events on testing days within other classes. With how hard and demanding the nursing program is it should be a 12 credit hour program.
- Make the website a little easier to use. A lot of the tabs just have information not links ?
- Make their website better
- Maybe more student involvement activities. I don't live on campus so I fail to connect with other students outside class.
- Maybe organize things to make sporting events more bigger
- More activities
- More budget to the Enid campus for repairs and staff such as counselor.
- More class time to make sure the content is learned
- More classes within my major
- More clubs for non traditional students or a way to set up study groups for certain classes even if its online. I made this suggestion to my biology teacher however it was left unanswered.
- More education about financial aid
- More events open to the students.
- More flexible class hours
- More food places
- More fun activities, such as dodgeball
- More help with applying for student loans
- More interesting classes
- More parking!
- More specialized advisers in the the schools
- More student activity's
- More things to do
- More time to study
- My advisor got switched mid semester and my new one didn't know who I was was never in his office and overall bad experience
- N/A (6 Counts)
- N/a (2 Counts)
- NA
- NOC claims to be a college for the working class and adults to earn degree but YOUR NOT! The time fame for taking a proctored exam are a joke who can take an exam when you work 9am-6pm and. The only time available to take the exam are 8am - 3pm and only 1 day is a late day to take exams. Why not have more evening time for people who have to work and go to school. You have to change the hours to

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help those who you say the college is here for but you don't.

- NOC could offer more scholarship money.
- NOC should have more activities
- Newer/faster computers, update the wellness center. and FIX THE POOL. I think you should build a new wellness center building with a second floor. The top could be for all of the machines and have a track and the bottom could have sports stuff
- Nice
- Nicer staff especially in the bursar office and more evening science classes
- None (2 Counts)
- Not make us pay the same tuition price as OSU, wanted to come here because I thought it was going to be cheaper.
- Not one thing comes to mind
- Not take 8:30 classes
- Nothig
- Nothing (17 Counts)
- Nothing I love it
- Nothing I love it all
- Nothing I love it.
- Nothing at all
- Nothing it's a great campus.
- Nothing it's great
- Nothing it's perfect.
- Nothing that I can think of.
- Nothing, I like NOC the way it is.
- Nothing, I think everything is perfect the way it is.
- Nothing, everything is pretty well organized.
- Nothing- it's great
- Nothing. (4 Counts)
- Offer calculus courses. At least for me, taking calc 1 here would have really helped me advance in my degree before going to osu.
- Offer more classes.
- One thing would be making sure that the employers on campus are running their facilities fairly, and correctly
- Open the wellness center to be open until midnight. Have an actual counselor. Open student Union and library on weekends.
- Party more
- Passing english class.
- Professors at NOC help more one on one.
- Provide a website where student can go and apply for many scholarship, very important.  
Provide student with accommodation in Stillwater campus  
Make job available for work study. Thank you!
- Provide better support for students with disabilities
- Provide certain degree activities



- Provide more class opportunities
- Provide more majors with classes specific to them.
- Remodel everything
- Slow down the learning. I think we go too fast through subjects to really learn anything. This applies to all classes.
- Some teachers aren't great. I've had a very rude and sexist teacher.
- Study a bit more
- Talk to newer faces
- Talking to others
- The earl butts hall could use some remodeling
- The enrollment process could be clearer. I was not informed that I was a part time student until halfway through the semester.
- The enrollment process goes easier.
- The food in the cafe
- The online materials can be difficult to use at times
- There's more than one that I have already mentioned. I feel like they need to be more clear when signing up for classes about fees and payments for classes. Also need to know before hand how much books will also cost because paying 3000 for a semester is ridiculous, and I'm not sure if I'm going to continue here after this semester.
- They really need better resources. We pay a ton of fees to go to school here and there's never the proper material in skills lab for nursing students.
- Tours on the first day of class so people can be brought to the correct class
- Unsure
- Update the technology in the classrooms.
- Upgrade on the computers and internet speed.
- Use technology more to learn
- Wishing basketball would have ended up better then what my experience was.
- Yea
- Yes
- a lot of the online assignments are confusing including but not limited to mind tap, it's confusing.
- activities
- better air conditioning
- better communication for how much money you owe and what it's for, because i tend to find a lot of bills i have to pay, that i have no idea what they are or why i was charged
- free laundry lol
- give more excused absences. life happens
- i cant think of anything
- i hate blackboard
- idk
- more things to do on campus
- n/a
- not sure

- nothing (2 Counts)
- nothing i enjoy it here
- nothing, incredible all around.
- nothing, so far noc has been a great experience
- nothing.