



Mark as shown: ☐ ☒ ☐ ☐ ☐ Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: ☐ ☒ ☐ ☒ ☐ Please follow the examples shown on the left hand side to help optimize the reading results.

## 1. General Information

### 1.1 Location

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Enid  | <input type="checkbox"/> Stillwater- NOC only         | <input type="checkbox"/> Stillwater - OSU |
| <input type="checkbox"/> Tonkawa   | <input type="checkbox"/> University Center Ponca City | <input type="checkbox"/> Online only      |
| <input type="checkbox"/> Other (e.g. high school at which you are concurrently enrolled) |   |   |

### 1.2 Gender

- |                                 |                               |
|---------------------------------|-------------------------------|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male |
|---------------------------------|-------------------------------|

### 1.3 Enrollment Status

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Full-time (12 hours or more) | <input type="checkbox"/> Part-time (11 hours or fewer) | <input type="checkbox"/> Concurrent (high school student) |
|---|--|---|

### 1.4 Delivery Mode of Classes (Check all that apply)

- |   |   |                                 |
|---|---|---------------------------------|
| <input type="checkbox"/> On site (classroom)                    | <input type="checkbox"/> Distance (ITV) | <input type="checkbox"/> Online |
| <input type="checkbox"/> Online Live (via individual Zoom link) |   |                                 |

### 1.5 How did you learn about NOC?

- |                                      |   |   |
|--------------------------------------|---|---|
| <input type="checkbox"/> Online      | <input type="checkbox"/> NOC Recruiters | <input type="checkbox"/> Family/friends |
| <input type="checkbox"/> High school | <input type="checkbox"/> Other          |   |

### 1.6 Explain how you heard about NOC.



## 1. General Information [Continue]

## 1.7 Major

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Non degree seeking/concurrent   | <input type="checkbox"/> Art  | <input type="checkbox"/> Agricultural Sciences  |
| <input type="checkbox"/> Biological Sciences (including Pre-Medicine & Pre-Pharmacy)               | <input type="checkbox"/> Business Administration (including MIS, Hospitality, and International Business)             | <input type="checkbox"/> Business Management (including Accounting)   |
| <input type="checkbox"/> Child Development   | <input type="checkbox"/> Communication (including Mass Communication and Photography)                                 | <input type="checkbox"/> Computer Science   |
| <input type="checkbox"/> Criminal Justice Administration   | <input type="checkbox"/> Digital Media and Design   | <input type="checkbox"/> Elementary Education   |
| <input type="checkbox"/> Engineering & Industrial Technology (including PTEC and Power Generation) | <input type="checkbox"/> English (including Creative Writing)   | <input type="checkbox"/> Enterprise Development   |
| <input type="checkbox"/> General Studies   | <input type="checkbox"/> Health, Physical Education, & Recreation (including Athletic Training and Personal Training) | <input type="checkbox"/> Math & Physical Science (including Astronomy, Chem/Physics, Math, & Pre-Engineering) |
| <input type="checkbox"/> Music (including Music Theatre)   | <input type="checkbox"/> Nursing - Registered Nurse   | <input type="checkbox"/> Nursing - Pre-Baccalaureate  |
| <input type="checkbox"/> Respiratory Care  | <input type="checkbox"/> Social Science (including Behavioral Science)  |   |



**2. Advisement**

Strongly Disagree   Disagree   Neither   Agree   Strongly Agree

2.1 The communication I received from the school about the overall enrollment process was clear.

☐ ☐ ☐ ☐ ☐

2.2 Comment 2.1

2.3 I had chosen a degree program (major) ☐ Yes

☐ No

2.4 If undecided on a major, an advisor worked with me to identify an academic degree program (major) that met my goals.

☐ ☐ ☐ ☐ ☐

2.5 Comment 2.4

2.6 An academic advisor was available to help me with questions about my course of study (courses for my major).

☐ ☐ ☐ ☐ ☐

2.7 Comment 2.6

2.8 I was placed at the appropriate course level that matched my academic level.

☐ ☐ ☐ ☐ ☐

2.9 Comment 2.8



**3. Financial**

- 3.1 Prior to enrollment, clear information was made available on how much my education would cost (e.g. cost comparison sheet, NOC website).

Strongly Disagree ☐ Disagree ☐ Neither ☐ Agree ☐ Strongly Agree ☐

- 3.2 Comment 3.1

- 3.3 Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.

Strongly Disagree ☐ Disagree ☐ Neither ☐ Agree ☐ Strongly Agree ☐ Not Applicable ☐

- 3.4 Comment 3.3

- 3.5 Did you use the financial aid page on the NOC website? ☐ No ☐ Yes

- 3.6 Were you satisfied with the financial aid page on the NOC website? ☐ No ☐ Yes

- 3.7 Please recommend improvement to the financial aid page on the NOC website.

- 3.8 I completed a federal financial aid application (FAFSA).

☐ Before Enrollment ☐ After enrollment but before the first day of class ☐ After classes started

☐ Not applicable - I did not apply for financial aid

- 3.9 Please explain why you did not apply for financial aid.



## 4. Course/Degree

Strongly Disagree Disagree Neither Agree Strongly Agree

4.1 I am satisfied with the progress I am making toward completing my degree.

☐ ☐ ☐ ☐ ☐

4.2 Comment 4.1

4.3 Course content is appropriately challenging for my program of study (degree).

☐ ☐ ☐ ☐ ☐

4.4 Comment 4.3

4.5 Courses required to complete my degree are available when I need to take them.

☐ ☐ ☐ ☐ ☐

4.6 Please indicate any courses that are needed and are not offered or are not offered in the timeframe needed.

4.7 The course format that best meets my needs and learning style

☐ Traditional, on-site class

☐ Online

☐ Online live (set class times but accessed from your computer)



## 5. Instructor

Strongly Disagree Disagree Neither Agree Strongly Agree

5.1 Faculty provide helpful instruction and resources.

☐☐☐☐☐

5.2 Comment 5.1

5.3 Faculty are available through office hours, zoom meetings, and/or email.

☐☐☐☐☐

5.4 Comment 5.3

5.5 The instructor provides feedback on assignments and/or test results in time to benefit me.

☐☐☐☐☐

5.6 Faculty are knowledgeable about their subject areas.

☐☐☐☐☐

5.7 Comment 5.6



## 6. Academic Support

- |  | Strongly Disagree        | Disagree                 | Neither                  | Agree                    | Strongly Agree           |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6.1 I have been able to access additional help with classes when needed from my instructor.            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.2 I have been able to access additional help with classes when needed from campus tutoring services. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.3 I have been able to access additional help with classes when needed from online tutoring.          | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.4 Comment 6.1-6.3  | <input type="text"/>     |                          |                          |                          |                          |

- |   |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6.5 I have access to the electronic databases (e.g. Gale, Ebsco, Primo, ProQuest, World Wide Web Virtual Library) and other library tools I need to complete research assignments and coursework. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|

6.6 Comment 6.5

6.7 Which of the library tools did you use the most?

☐ Gale☐ Ebsco☐ Primo☐ Proquest☐ World Wide Web Virtual Library

- |   |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6.8 I am able to access computer labs/writing labs when needed for research and homework assignments. | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|

6.9 Comment 6.8

**I am able to navigate the NOC website to find information needed for:**

- |  | Strongly Disagree        | Disagree                 | Neither                  | Strongly Agree           | Agree                    | Not Applicable           |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6.10 Enrollment  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.11 Financial Aid (e.g. Pell Grants, OK Promise, loans) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.12 Scholarships  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6.13 Billing (e.g. tuition, payments, refunds)           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |



6. Academic Support [Continue]

6.14 Comments for website





6. Academic Support [Continue]

Strongly Disagree Disagree Neither Agree Strongly Agree

6.15 I am able to access IT help as needed for coursework and online services. ☐ ☐ ☐ ☐ ☐

6.16 Comment 6.15

6.17 When used, technology in the classroom is effective for learning. ☐ ☐ ☐ ☐ ☐

6.18 The NOC Pandemic Plan has provided necessary information. ☐ ☐ ☐ ☐ ☐



## 7. Non-academic Support

Strongly Disagree Disagree Neither Agree Strongly Agree Not Applicable

7.1 Classrooms and general facilities are safe.

☐ ☐ ☐ ☐ ☐ ☐

7.2 Comment 7.1

7.3 Classrooms and general facilities are clean and conducive to learning.

☐ ☐ ☐ ☐ ☐ ☐

7.4 Comment 7.3

Strongly Disagree Disagree Neither Agree Strongly Agree

7.5 When I have non-academic questions (issues outside of the classroom), I can reach someone who can help me in time to benefit me.

☐ ☐ ☐ ☐ ☐

7.6 Comment 7.5

7.7 The new enrollment and registration system (J1, my NOC) functions for me.

☐ ☐ ☐ ☐ ☐

7.8 Comment 7.7

### Employees are courteous and helpful in assisting with procedures in

Strongly Disagree Disagree Neither Agree Strongly Agree Not Applicable

7.9 Enrollment

☐ ☐ ☐ ☐ ☐ ☐

7.10 Billing/Payment (e.g. tuition, payments, refunds)

☐ ☐ ☐ ☐ ☐ ☐

7.11 Financial Aid (e.g. Pell grants, OK Promise, loans)

☐ ☐ ☐ ☐ ☐ ☐



**7. Non-academic Support [Continue]**

- |   |                          |                          |                          |                          |                          |                          |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 7.12 Scholarships                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7.13 Residence Hall                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7.14 Academic Advising                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7.15 Counseling                                     | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7.16 Bookstore                                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7.17 Comments for employee courtesy and helpfulness |                          |                          |                          |                          |                          | <input type="checkbox"/> |

Strongly Disagree      Disagree      Neither      Agree      Strongly Agree      Not Applicable

- 7.18 Clubs and organizations offer positive experiences to enhance campus culture. ☐ ☐ ☐ ☐ ☐ ☐
- 7.19 Comment on clubs and organizations

- 7.20 Special events and student activities offer positive experiences to enhance campus culture. ☐ ☐ ☐ ☐ ☐ ☐

- 7.21 Comment on special events and student activities

- 7.22 Overall, I am satisfied with my experience at NOC. ☐ ☐ ☐ ☐ ☐
- 7.23 What have you liked best about your NOC experience?

- 7.24 What is one thing NOC could do to enhance your experience?

