Institutional Assessment Data 2018-2019

Academic Affairs

Student satisfaction survey – Spring 2020

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-
Question 5.1: Faculty provide helpful instruction and resources.	2%	2%	7%	52%	37%	496	4.96	4.16
Question 4.3: Course content is appropriately challenging for my program of study.	2%	5%	15%	48%	30%	494	3.97	4.03
Question 5.6: Faculty are knowledgeable about their subject area.	2%	0%	5%	44%	49%	493	4.38	4.33

Course Evaluations

Fall 2019

Division	Total Response	2.6	2.7	2.8	2.10
Academic Development	453	82%	71%	89%	82%
Ag & Biological Science	497	85%	90%	94%	87%
Business	380	88%	89%	94%	90%
Eng, Phy Science & PTEC	437	84%	90%	95%	88%
Fine Arts	201	88%	90%	95%	91%
HPER	97	98%	92%	97%	95%
Language Arts	700	93%	94%	95%	95%
Math	952	86%	90%	95%	89%
Nursing	710	89%	89%	94%	86%
Social Science	851	92%	94%	97%	92%

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

Spring 2019 – Only given online students and all nursing classes

Division Total Response 2.6 2.7 2.8 2.12	Division	Total Response	2.6	2.7	4.0	2.12
--	----------	----------------	-----	-----	------------	------

Academic Development	89	100%	100%	100%	100%
Ag & Biological Science	43	86%	89%	79%	80%
Business	60	93%	82%	86%	78%
Eng, Phy Science & PTEC	18	83%	95%	84%	89%
Fine Arts	26	85%	88%	96%	77%
HPER	4	100%	100%	100%	100%
Language Arts	67	89%	94%	82%	94%
Math	19	84%	84%	90%	95%
Nursing	799	91%	90%	93%	79%
Social Science	95	95%	98%	94%	90%

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.12 The instructor creates opportunities for me to apply the knowledge taught.

Student satisfaction survey – Spring 2020

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Tutoring Question 6.1: I have been able to access additional help with classes when needed, from my instructor	1%	2%	12%	48%	37%	493	4.17	Question split into 3
Question 6.2: I have been able to access additional help with classes when needed from campus tutoring services	2%	2%	29%	37%	30%	492	3.92	
Question 6.3: I have been able to access additional help with classes when needed from online tutoring.	2%	4%	38%	32%	24%	492	3.73	
Library Research	Γools							
Question 6.5: I have access to the electronic databases (e.g. Gale, Ebsco) and other library tools I need to complete research assignments and coursework.	3%	4%	18%	40%	35%	494	4.00	3.98

Computer Labs

Question 6.8: I am able to access computer labs/writing labs when needed for research and homework assignments.

2% 2% 13% 42% 41% 494 4.18 4.15

Electronic Databases for 2019-2020

Library Statistics

	AY-2015	AY-2016	AY-2017	AY-2018	AY-2019
Visitors to Enid and Tonkawa Libraries*	79,920	90,393	67,293	54,845	26,641
Database Instructions	47	41	26	33	38

Data collected from Student Check In system.

Electronic Databases

	AY-2014	AY-2016	AY-2017	AY-2018	AY-2019					
Session										
EbscoHost	4,135	5,962	5,128	5,729	4,428					
ProQuest	3,936	4,212	4,102	3,865	3,002					
Gale	2,726	1,096	1,611	1,818	1,218					
Total	10,797	11,270	10,841	11,412	8,648					
Total Full Texts Retrieved										
EbscoHost	9,831	10,012	10,762	11,031	10,128					
ProQuest	4,039	3,202	2,012	3,169	4,078					
Gale	2,759	1,369	2,128	1,875	1,102					
Total	16,629	14,583	14,902	16,075	15,308					
Abstract Retrieve	d									
EbscoHost	14,014	12,126	11,358	9,012	7,513					
ProQuest	843	1,002	758	1,352	936					
Gale	59	52	216	317	192					
Total	14,916	13,180	12,332	10,681	8,641					

Data was collected from May of previous year to April of most current year from Library Services.

Academic Affairs - Ag

Fall 2018

Division	Total Response	2.6	2.7	2.8	2.10
Ag & Biological Science					

Spring 2019

Division	Total Response	2.6	2.7	2.8	2.10
Ag & Biological Science					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

Change the outcome for the student satisfaction survey to include the split in question 6.1

Student satisfaction Survey Spring 2020

AG Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	0%	56%	44%	18	4.44	4.16
Question 6.2	0%	11%	11%	33%	44%	18	4.11	
Question 6.3	6%	0%	28%	39%	28%	18	3.83	
Question 6.5	0%	6%	6%	33%	56%	18	4.39	3.96
Question 6.8	0%	6%	6%	33%	56%	18	4.39	4.16
BISI Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	12%	46%	41%	41	4.29	4.15

Question 6.2	0%	2%	15%	44%	39%	41	4.2	
Question 6.3	0%	2%	29%	37%	32%	41	3.98	
Question 6.5	0%	5%	10%	51%	34%	41	4.15	3.91
Question 6.8	0%	2%	10%	39%	49%	41	4.34	4.15

Academic Affairs – Bus

Fall 2018

l all 2010					
Division	Total Response	2.6	2.7	2.8	2.10
Business					

Spring 2019

Division	Total Response	2.6	2.7	2.8	2.10
Business					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

Student sat survey spring 2020

BUS ADM Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	2%	0%	19%	49%	30%	43	4.05	4.15
Question 6.2	2%	2%	27%	49%	20%	45	3.82	
Question 6.3	2%	4%	31%	47%	16%	45	3.69	
Question 6.5	2%	2%	11%	47%	38%	45	4.16	4.04
Question 6.8	2%	0%	4%	49%	44%	45	4.33	4.26

BUS MGMT Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	4%	4%	18%	39%	36%	28	4.00	4.14
Question 6.2	4%	4%	25%	36%	32%	28	3.89	
Question 6.3	4%	4%	43%	14%	36%	28	3.75	
Question 6.5	4%	0%	21%	36%	39%	28	4.07	4.06
Question 6.8	0%	4%	11%	50%	36%	28	4.18	4.14
COMP SCI Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	12%	12%	62%	12%	8	3.75	4.44
Question 6.2	0%	0%	25%	50%	25%	8	4.00	
Question 6.3	0%	25%	12%	50%	12%	8	3.5	
Question 6.5	0%	0%	0%	75%	25%	8	4.25	4.11
Question 6.8	0%	12%	25%	25%	38%	8	3.88	3.78

Engineering, PS & PTCH

ENG & IND TECH Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	9%	55%	36%	22	4.27	4.00
Question 6.2	0%	0%	23%	41%	36%	22	4.14	
Question 6.3	0%	0%	45%	23%	32%	22	3.86	
Question 6.5	0%	5%	5%	59%	32%	22	4.18	4.10
Question 6.8	0%	0%	14%	55%	32%	22	4.18	4.10

Academic Affairs - FA

Fall 2018

Division	Total Response	2.6	2.7	2.8	2.10
Fine Arts					

Division	Total Response	2.6	2.7	2.8	2.10
Fine Arts					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

ART Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	12%	38%	50%	8	4.38	4.00
Question 6.2	0%	0%	38%	38%	25%	8	3.88	
Question 6.3	0%	0%	75%	12%	12%	8	3.38	
Question 6.5	0%	0%	38%	12%	50%	8	4.13	3.55
Question 6.8	0%	0%	12%	25%	62%	8	4.5	3.91

MUSIC Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	20%	0%	80%	5	4.6	4.50
Question 6.2	0%	0%	40%	0%	60%	5	4.2	
Question 6.3	0%	0%	60%	0%	40%	5	3.8	

Question 6.5	0%	0%	0%	60%	40%	5	4.4	5.00
Question 6.8	0%	0%	20%	20%	60%	5	4.4	5.00

DMAD Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	17%	33%	50%	6	4.33	4.75
Question 6.2	0%	0%	50%	17%	33%	6	3.83	
Question 6.3	0%	0%	50%	17%	33%	6	3.83	
Question 6.5	0%	0%	17%	33%	50%	6	4.33	4.50
Question 6.8	0%	0%	0%	33%	67%	6	4.67	4.75

Academic Affairs – HPER

Fall 2018

Division	Total Response	2.6 2.7		2.8	2.10
HPER					

Division	Total Response	2.6	2.7	2.8	2.10
HPER					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

HPER	Strongly	Disagree	Neither	Agree	Strongly	Response	Average	2018-19
Majors	Disagree		Agree		Agree		out of 5	

			nor Disagree					
Question 6.1	0%	8%	12%	46%	33%	24	4.04	4.32
Question 6.2	0%	0%	33%	38%	29%	24	3.96	
Question 6.3	0%	0%	33%	42%	25%	24	3.92	
Question 6.5	0%	4%	17%	50%	29%	24	4.04	4.08
Question 6.8	0%	0%	29%	46%	25%	24	3.96	4.43

Measured Outcome 4.2: A minimum of 40% of all HPE&R students will complete an associate degree in 150% time (3 years) from entering the program.

HPER

	First-Time	Enrolled in HPER		Grad
Year	Majors	1952	Grads	Rate
2016	24	13	7	54%
2015	25	9	5	56%
2014	11	10	6	60%
2013	17	15	6	40%
2012	17	14	8	57%

Athletic Training

, terricere i raminig				
	First-Time	Enrolled in HPER		Grad
Year	Majors	2382	Grads	Rate
2016	32	7	5	71%
2015	19	4	1	25%
2014	28	18	6	33%
2013	26	21	7	33%
2012	21	16	6	38%

Academic Affairs – LA

Fall 2018

Division	Total Response	2.6	2.7	2.8	2.10
Language Arts					

Division	Total Response	2.6	2.7	2.8	2.10
Language Arts					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

COMM Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	0%	50%	50%	10	4.5	4.09
Question 6.2	0%	0%	20%	50%	30%	10	4.1	
Question 6.3	0%	0%	30%	60%	10%	10	3.8	
Question 6.5	10%	0%	10%	50%	30%	10	3.9	4.27
Question 6.8	10%	0%	0%	40%	50%	10	4.2	4.18
ENGL Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
		Disagree 0%	Agree nor	Agree 50%		Response 4	_	2.75
Majors Question	Disagree		Agree nor Disagree		Agree	-	out of 5	
Question 6.1 Question	Disagree 0%	0%	Agree nor Disagree	50%	Agree 50%	4	out of 5 4.5	
Question 6.1 Question 6.2 Question	Disagree 0% 0%	0%	Agree nor Disagree 0% 25%	50%	Agree 50% 50%	4 4	out of 5 4.5 4.25	

Fall 2018

Division	Total Response	2.6	2.7	2.8	2.10
Math					

Division	Total Response	2.6	2.7	2.8	2.10
Math					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

MATH Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	25%	0%	25%	50%	4	4.5	4.04
Question 6.2	0%	25%	0%	25%	50%	4	4.5	
Question 6.3	0%	25%	0%	25%	50%	4	4.5	
Question 6.5	0%	0%	0%	75%	25%	4	4.25	4.00
Question 6.8	0%	0%	0%	25%	75%	4	4.25	4.04

Semester	Course type	Students	% Remedial	Completion	Success
Fall 2019	Pre-STEM Algebra	188	13%	76%	47%
	Basic Comp	127	9%	87%	73%
	Basic Reading	463	31%	91%	85%
	Math Functions Supplemental	227	15%	74%	69%
	Math Functions Main Course - Sup	227		74%	61%
	Math Functions Main Course - Holistic	1		100%	100%
	Math Functions Main Course - No Remd	312		85%	74%
	Math Functions Course Total Enrollment	540		80%	69%
	Math Apps Supplemental	69	5%	88%	88%

Math Application Main Course -Sup	69		88%	81%
Math Application Main Course - Holistic	1		100%	100%
Math Application Main Course - No Remd	83		93%	84%
Math Application Total Enrollment	153		91%	83%
College Algebra Supplemental	154	10%	71%	67%
College Algebra Main Course - Sup	154		72%	52%
College Algebra Main Course - Holistic	2		50%	50%
College Algebra Main Course - No Remd	621		81%	70%
College Algebra Total Enrollment	777		79%	66%
Composition I Supplemental	205	14%	88%	86%
Composition I Main Course - Sup	205		86%	73%
Composition I Main Course - Holistic	9		67%	56%
Composition I Main Course - No Remd	590		90%	79%
Composition I Total Enrollment	804		88%	77%
Statistics Supplemental	37	3%	62%	62%
Statistics Main Course - Sup	37		59%	54%
Statistics Main Course - Holistic	-		-	-
Statistics Main Course - No Remd	276		82%	72%
Statistics Total Enrollment	313		79%	70%
	1470	100%		

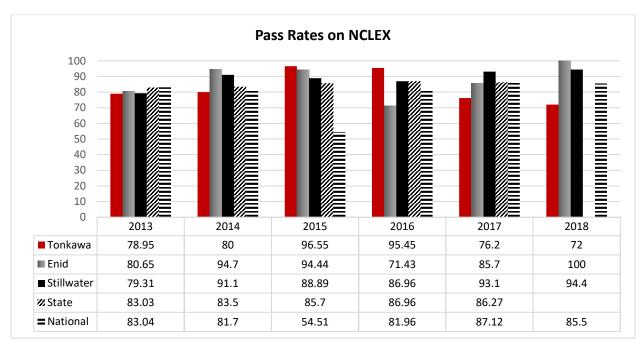
Academic Affairs – Nursing

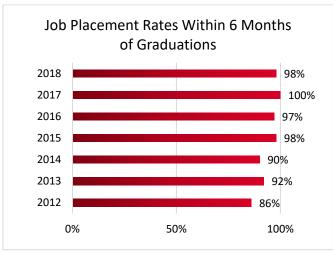
Fall 2018

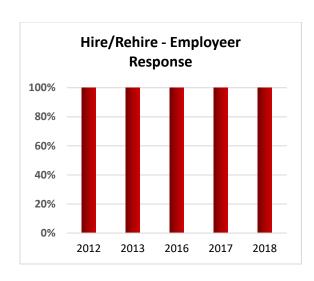
Division	Total Response	2.6	2.7	2.8	2.10
Nursing					

Division	Total Response	2.6	2.7	2.8	2.10
Nursing					

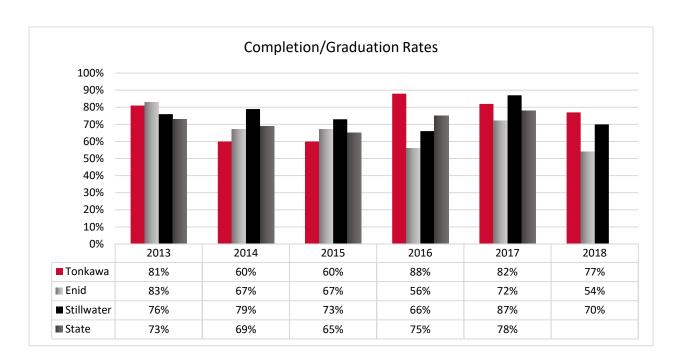
- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.







	Strongly Disagree	Disagree	Agree	Strongly Agree	Response	Average out of 4	2018-19
Question 1.5	0.9%	0.9%	24.3%	73.9%	111	3.71	3.77
Question 1.11	1.8%	3.6%	43.2%	51.4%	111	3.44	3.60
Question 1.6	4.5%	2.7%	32.4%	60.4%	111	3.49	3.68
Question 1.10	1.8%	8.1%	31.5%	58.6%	111	3.47	3.51



Academic Affairs – SS

Fall 2018

Division	Total Response	2.6	2.7	2.8	2.10
Social Science					

Division	Total Response	2.6	2.7	2.8	2.10
Social Science					

- 2.6 The instructor encourages me to communicate, discuss questions, and state my opinion.
- 2.7 The instructor challenges me to think
- 2.8 The instructor demonstrates knowledge of the course material
- 2.10 The instructor creates opportunities for me to apply the knowledge taught.

CD Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	0%	0%	71%	29%	7	4.29	4.00
Question 6.2	0%	0%	29%	71%	0%	7	3.71	
Question 6.3	0%	0%	43%	57%	0%	7	3.57	
Question 6.5	14%	0%	43%	43%	0%	7	3.14	3.73
Question 6.8	0%	0%	0%	71%	29%	7	4.29	4.00
CRMJ Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	9%	0%	9%	55%	27%	11	3.91	4.38

Question 6.2	10%	0%	30%	30%	30%	10	3.71	
Question 6.3	18%	9%	18%	27%	27%	11	3.36	
Question 6.5	9%	0%	18%	45%	27%	11	3.82	4.14
Question 6.8	18%	0%	18%	18%	45%	11	3.73	4.63

SOC SCI Majors	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.1	0%	3%	16%	45%	37%	38	4.16	4.27
Question 6.2	0%	0%	39%	29%	32%	38	3.92	
Question 6.3	0%	5%	49%	19%	27%	37	3.68	
Question 6.5	5%	0%	8%	45%	42%	38	4.18	3.80
Question 6.8	3%	3%	8%	45%	42%	38	4.21	4.10

Student Affairs

SSS Spring 2020

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 19
Question 7.1: Classrooms and general facilities are safe.	1%	0%	3%	46%	50%	488	4.43	4.38
Question 7.3: Classrooms and general facilities are clean and conducive to learning.	1%	2%	3%	42%	52%	485	4.43	4.41

Question 7.1: Classrooms and general facilities are safe.

Tonkawa Location:

Stillwater Location:									
Question 7.3: Classrooms and general facilities are clean and conducive to learning.									
Tonkawa Location:									
Enid Location:									
Stillwater Location:									
Employee Satisfaction	n Survey								
	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 19	
Question 4.27: NOC provides a safe work environment.	1%	4%	15%	51%	29%	164	4.03	4.16	
Question 4.29: NOC provides an overall quality work environment.	1%	3%	21%	50%	25%	163	3.96	4.05	

Student Sat Survey

Enid Location:

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 19	
Question 7.16: Clubs and Organization offer positive experiences to		1%	20%	45%	32%	474	4.04	4.11	

enhance campus culture.

culture.								
Question 7.18:								
Special events and								
student activities offer								
positive experiences to	2%	2%	18%	47%	31%	491	4.03	4.17
enhance campus								
culture.								

EXIT dorm survey

Question 4.1: How satisfied are you with food services on campus?

Responses -	Tonkawa- 165	Enid-69
Very Satisfied	21.8%	26.1%
Somewhat Satisfied	66.7%	63.8%
Somewhat Dissatisfied	9.7%	10.1%
Very Dissatisfied	1.8%	1%
Mean	3.08 out of 4 (2.98 in	3.16 out of 4 (3.11 in
	2017-2018)	2017-2018)

Question 4.2: How satisfied are you with the laundry facilities in your residence hall?

Responses -	Tonkawa-163	Enid-70
Very Satisfied	18.4%	18.6%
Somewhat Satisfied	53.4%	48.6%
Somewhat Dissatisfied	20.2%	24.3%
Very Dissatisfied	8%	8.6%
Mean	2.82 out of 4 (2.66 in	2.77 out of 4 (2.63 in
	2017-2018)	2017-2018)

Question 4.3: How satisfied are you with the wireless internet (Wi Fi) connection in your residence hall?

Responses -	Tonkawa-162	Enid-74
Very Satisfied	19.1%	27%
Somewhat Satisfied	47.5%	47.3%
Somewhat Dissatisfied	25.3%	21.6%
Very Dissatisfied	8%	4.1%
Mean	2.78 out of 4 (2.9 in	2.97 out of 4 (2.93 in
	2017-2018)	2017-2018)

Question 4.4: How satisfied are you with the cleanliness of the bathroom in your residence hall?

Responses -	Tonkawa-168	Enid-71
Very Satisfied	23.8%	38%
Somewhat Satisfied	49.4%	52.1%
Somewhat Dissatisfied	13.1%	4.2%
Very Dissatisfied	13.7%	5.6%
Mean	2.83 out of 4 (2.59 in	3.23 out of 4 (3.06 in
	2017-2018)	2017-2018)

Question 4.5: How satisfied are you with the cleanliness of the lobby and hallways in your residence hall?

Responses -	Tonkawa-169	Enid-70
Very Satisfied	42%	44.3%
Somewhat Satisfied	49.1%	52.9%
Somewhat Dissatisfied	3.6%	1.4%
Very Dissatisfied	5.3%	1.4%
Mean	3.28 out of 4 (3.28 in	3.4 out of 4 (3.34 in
	2017-2018)	2017- 2018)

Question 2.1: How easy is it to contact your dorm parent?

Responses -	Tonkawa-173	Enid-71
Extremely Easy	39.3%	38%
Easy	59.5%	62%
Difficult	1.2%	0%
Extremely Difficult	0%	0%
Mean	3.38 out of 4 (3.5 in	3.38 out of 4 (3.3 in
	2017-2018)	2017-2018)

Athletic Dept

Athletic Exit Survey

Question 3.2: Quality of game facilities

Responses - 5	Percentage
Excellent	100%
Good	0%
Average	0%
Fair	0%
Poor	0%
Mean	5 out of 5

Question 3.3: Quality of practice facilities

Responses - 5	Percentage
Excellent	100%
Good	0%
Average	0%
Fair	0%
Poor	0%
Mean	5 out of 5

Question 3.4: Quality of weight training facilities

Responses - 5	Percentage
Excellent	0%
Good	80%
Average	20%
Fair	0%
Poor	0%
Mean	3.8 out of 5

Graduation Rates

Development and community relations

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 19
Question 7.10: Employees are courteous and helpful in assisting with procedures in Scholarships:	3%	5%	19%	43%	30%	547	3.9	4.1

Employee Satisfaction Survey

Strongly	Disagree	Neither	Agree	Strongly	Response	Average	2018-
Disagree		Agree		Agree		out of 5	19

			nor Disagree					
Questions 2.1: Increase the assets of the NOC Foundation?	2%	11%	25%	46%	15%	162	3.61	4.25

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018-19
Question 6.8: I am able to navigate the NOC website to find information needed for enrollment.	2%	4%	10%	53%	32%	625	4.08	4.23
Question 6.9: I am able to navigate the NOC website to find information needed for financial aid.	2%	6%	18%	47%	28%	626	3.93	4.15
Question 6.10: I am able to navigate the NOC website to find information needed for scholarships.	4%	9%	22%	42%	24%	624	3.72	3.98
Question 6.11: I am able to navigate the NOC website to find information needed for billing.	3%	7%	16%	47%	27%	624	3.90	4.04

Strategic Enrollment Mngt

Question 2.1: The communication I received from the school about the overall enrollment process was clear.

Question 2.4: If undecided on a major, an advisor worked with me to identify an academic program (major) that met my goals.

Question 2.6: An academic advisor was available to help me with questions about my course of study (courses for my major).

Question 2.8: I was placed at the appropriate course level that matched my academic preparation.

Question 3.1: Prior to enrollment, clear information was made available on how much my education would cost (e.g. website cost calculator).

Question 3.3: Prior to enrollment, a school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education.

Employees are courteous and helpful in assisting with procedures in

Question 7.7: Enrollment

Question 7.12: Academic Advising:

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 2019
Question 2.1	5%	7%	7%	53%	28%	631	3.94	4.08
Question 2.4	3%	4%	40%	33%	19%	589	3.61	3.64
Question 2.6	4%	3%	16%	46%	31%	628	3.96	4.14
Question 2.8	3%	3%	8%	54%	32%	630	4.08	4.27
Question 3.1	6%	13%	13%	46%	23%	630	3.69	3.98
Question 3.3	10%	17%	22%	32%	19%	546	3.32	3.63
Question 7.7	2%	3%	7%	49%	40%	611	4.21	4.41
Question 7.12	3%	3%	13%	47%	35%	562	4.08	4.32

Information Tech

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Response	Average out of 5	2018- 19	
Question 6.13: I am able to access IT help as needed for	3%	4%	27%	43%	23%	626	3.8	3.83	_

Semester	Course type	Students	Remedial	Completion	Success
		<u>v</u>	%	ŭ	S
Fall 2018	Concepts of Algebra	-	-	-	-
	Pre-College Algebra	281	20%	80%	51%
	Basic Comp	85	6%	84%	71%
	Basic Reading	393	28%	89%	79%
	Math Fast-track	-	-	-	-
	Math Functions Supplemental	149	11%	79%	77%
	Math Functions Main Course - Sup	149		79%	68%
	Math Functions Main Course - Holistic	-		-	-
	Math Functions Main Course - No Remd	139		86%	74%
	Math Functions Course Total Enrollment	288		82%	71%
	Math Apps Supplemental	54	4%	91%	89%
	Math Application Main Course - Sup	54		91%	81%
	Math Application Main Course - Holistic	2		100%	50%
	Math Application Main Course - No Remd	81		89%	81%
	Math Application Total Enrollment	137		90%	81%
	College Algebra Supplemental	227	16%	79%	75%
	College Algebra Main Course - Sup	227		79%	58%
	College Algebra Main Course - Holistic	15		53%	53%
	College Algebra Main Course - No Remd	679		78%	66%
	College Algebra Total Enrollment	921		78%	64%
	Composition I Supplemental*	201	14%	90%	89%
	Composition I Main Course - Sup	201		88%	74%
	Composition I Main Course - Holistic	7		100%	86%
	Composition 1 Main Course - No Remd	644		92%	83%
	Composition I Total Enrollment	852		91%	81%
	Statistics Supplemental*	10	1%	50%	50%
	Composition I Main Course - Sup	10	_,,,	50%	30%
	Composition I Main Course - Holistic			-	-
	Composition I Main Course - No Remd	349		84%	69%
	Composition I Total Enrollment	359		83%	68%
	Composition Frotal Enforment	1400	100%	03/0	00/0
Name chang	Algebra no longer offered ge from Intermediate to Pre-College Algebra al added for Statistics	1400	10070		