



Mark as shown: ☐ ☒ ☐ ☐ ☐ Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: ☐ ☒ ☐ ☒ ☐ Please follow the examples shown on the left hand side to help optimize the reading results.

1. Work Environment

The following statements describe the condition of your work environment as an employee at NOC. Rate your satisfaction with these aspects of your work environment.

Not Satisfied at All Not Very Satisfied Somewhat Satisfied Very Satisfied Not Applicable

1.1 I am proud of the work I do at Northern.

☐ ☐ ☐ ☐ ☐ ☐

1.2 Additional comments on my work at NOC

1.3 I have access to adequate technology to perform my duties.

☐ ☐ ☐ ☐ ☐ ☐

1.4 Additional comments on technology

1.5 I have access to professional development needed for my position.

☐ ☐ ☐ ☐ ☐ ☐

1.6 Additional comments on professional development

1.7 I have clearly defined goals for my position.

☐ ☐ ☐ ☐ ☐ ☐

1.8 Additional comments on the goals for my position

1.9 I have the support needed from my supervisor to do my job well.

☐ ☐ ☐ ☐ ☐ ☐

1.10 Additional comments on support needed from supervisor

1.11 My skills and abilities are well matched to my job.

☐ ☐ ☐ ☐ ☐ ☐

1.12 Additional comments on my skills and abilities

1.13 Administrators respond in a timely manner to emails and phone calls.

☐ ☐ ☐ ☐ ☐ ☐

1.14 Additional comments to administrators' response time

1.15 My co-workers respond in a timely manner to emails and phone calls.

☐ ☐ ☐ ☐ ☐ ☐

1.16 Additional comments to co-workers' response time

1. Work Environment [Continue]

Not Satisfied at All Not Very Satisfied Somewhat Satisfied Satisfied Very Satisfied Not Applicable

1.17 The scheduling of employee events and activities overall works.

☐ ☐ ☐ ☐ ☐ ☐

1.18 Additional comments to employee events and activities

1.19 The NOC RAVE Emergency Alert system functions for me in a satisfactory manner.

☐ ☐ ☐ ☐ ☐ ☐

1.20 Additional comments on RAVE

1.21 The Blackboard academic learning system functions for me in a satisfactory manner.

☐ ☐ ☐ ☐ ☐ ☐

1.22 Additional comments on Blackboard

1.23 The J1 ERP system functions for me in a satisfactory manner.

☐ ☐ ☐ ☐ ☐ ☐

1.24 Comment on J1

1.25 The School Dude facility maintenance work order system functions for me in a satisfactory manner.

☐ ☐ ☐ ☐ ☐ ☐

1.26 Additional comments on School Dude

1.27 The Track-It system for reporting technology issues functions for me in a satisfactory manner.

☐ ☐ ☐ ☐ ☐ ☐

1.28 Additional comments on Track-it

1.29 NOC provides a safe work environment.

☐ ☐ ☐ ☐ ☐ ☐

1.30 Additional comments to work safety

1.31 NOC provides an overall quality work environment.

☐ ☐ ☐ ☐ ☐ ☐

1.32 Additional comments to quality work environment

1.33 The NOC Pandemic Plan has provided necessary information.

☐ ☐ ☐ ☐ ☐ ☐

1.34 Additional Comments to NOC Pandemic Plan

How important are the following elements to your sense of job satisfaction?

1. Work Environment [Continue]

	Not Important	Somewhat Important	Very Important	Important	Very Important
1.35 Competitive salary	☐	☐	☐	☐	☐
1.36 Strong benefits package	☐	☐	☐	☐	☐
1.37 Flexible work schedule	☐	☐	☐	☐	☐
1.38 Time off (vacation, personal time, holiday, medical leave, etc.)	☐	☐	☐	☐	☐
1.39 Verbal or written recognition from colleagues	☐	☐	☐	☐	☐
1.40 Verbal or written recognition from supervisors	☐	☐	☐	☐	☐
1.41 Public recognition (e.g. awards, prizes)	☐	☐	☐	☐	☐
1.42 Teamwork and a sense of contributing to team goals	☐	☐	☐	☐	☐
1.43 Regular performance reviews to guide expectations	☐	☐	☐	☐	☐
1.44 Two-way communication between employees and supervisors	☐	☐	☐	☐	☐
1.45 Opportunity for departmental team-building exercises.	☐	☐	☐	☐	☐
1.46 Regular departmental meetings for updates	☐	☐	☐	☐	☐
1.47 Additional comments to important elements for my job satisfaction					

1.48 What suggestions do you have for building a greater sense of institutional community.

2. Campus Culture and Policies

Not Satisfied at All
Not Very Satisfied
Somewhat Satisfied
Satisfied
Very Satisfied
Not Known

- | | | | | | | | |
|-----|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 2.1 | Advisors meet the holistic (academic and non-academic) needs of advisees. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.2 | All employees are aware of student needs and direct students to appropriate resources. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.3 | The level of communication between advisors and students, outside of enrollment, is sufficient. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.4 | The overall communication between the campuses is sufficient to meet needs. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.5 | NOC provides an overall quality learning environment. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.6 | NOC provides overall quality customer service to students. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.7 | NOC provides overall quality service to employees. | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |
| 2.8 | NOC provides overall quality customer service to external stakeholders (alumni, retirees, community members, businesses, etc.). | ☐ | ☐ | ☐ | ☐ | ☐ | ☐ |

2.9 Additional Comments

3. Institutional Goals

How important is it to you that NOC pursue the following goals?

	Not Important at All	Not Very Important	Somewhat Important	Important	Very Important
3.1 Increase the assets (e.g. program support, scholarship opportunities) of the NOC Foundation	☐	☐	☐	☐	☐
3.2 Increase the use of external Advisory Committees for degree programs	☐	☐	☐	☐	☐
3.3 Increase the number of full-time faculty	☐	☐	☐	☐	☐
3.4 Increase the number of full-time staff	☐	☐	☐	☐	☐
3.5 Increase the enrollment of new students	☐	☐	☐	☐	☐
3.6 Increase the retention of existing students	☐	☐	☐	☐	☐
3.7 Develop new academic programs	☐	☐	☐	☐	☐
3.8 Provide non-financial benefits (e.g. flex time)	☐	☐	☐	☐	☐
3.9 Increase the number of degrees earned	☐	☐	☐	☐	☐
3.10 Increase the number of athletic teams at NOC	☐	☐	☐	☐	☐
3.11 Increase the number of extra-curricular programs at NOC	☐	☐	☐	☐	☐
3.12 Additional Comments					

3.13 Choose three goals that you believe should be NOC's top priorities.

- | | | |
|--|---|--|
| ☐ Increase the assets of the NOC Foundation | ☐ Increase the use of external Advisory Committees for degree programs | ☐ Increase the number of full-time faculty |
| ☐ Increase the number of full-time staff | ☐ Increase the enrollment of new students | ☐ Increase the retention of existing students |
| ☐ Develop new academic programs | ☐ Provide non-financial benefits | ☐ Increase the number of degrees earned |

4. Demographics

4.1 Campus Location

☐ Tonkawa

☐ Enid

☐ Stillwater

4.2 Position

☐ Faculty

☐ Staff

☐ Administration

4.3 Position

☐ Full-time

☐ Part-time