

Minimum Technical Requirements

Laptop or computer with Windows Operating System (OS). Working USB port, integrated webcam, microphone, external mouse, and headphones with auxiliary cable. Tablets do not meet minimum requirements.

Chromebooks, iPhones, iPads, and Android tablets are not supported.

- 64-bit versions of Microsoft Windows 10, 11 (administrator rights required). S mode is not compatible.
 - The versions of Windows certified for use are Windows 10 22H2, Windows 11 22H2, and Windows 11 23H2
- Hard drive: 4 GB or higher of available space
- Memory (minimum): 4 GB of usable RAM or higher
- English Language Pack must be installed

Reliable Internet connection with 2.5 Mbps upload speed

- Browser support is current and current-1 level prior update. Pop-up blockers must be disabled.
- Supported browsers include: Firefox, Chrome, Microsoft Edge

For nursing exams:

- Virtualized environments/environments that require a persistent (local or otherwise) connection cannot be used (for example, VMWare, Parallels, Citrix workspace, virtual disks).
- Virtual cameras/mics, audio software, and stereo mixing devices cannot be used.
- Screen resolution should be at least 1280 x 768. Scaling should be set to 100%.
- Administrator-level account permissions.

Windows PCs are recommended. Compatibility with Mac and Apple Operating Systems is not guaranteed.