

## Blackboard Mobile App Login Change

When trying to use the Blackboard mobile app on your smartphone, you may encounter trouble logging in with your NOC username and password. To fix this, follow these steps:

- 1. Open the Blackboard app and tap the "change" link next to Northern Oklahoma College
- 2. Search for "Northern Oklahoma College" and tap the only result
- 3. A message on screen should read "Your university requires web login. Tap the button below to continue." Tap the "Continue with Web-Login" button at the bottom of your screen.
- 4. Log in to Microsoft 365 with your NOC email address and password, as well as the Multi-Factor Authentication (MFA) you have set up on your phone
- 5. Choose whether to Stay Signed In (if your phone is protected by a PIN, Face ID, or fingerprint, you can safely tap Yes)
- 6. If you have not done so already, Agree to the Blackboard Terms of Use

If you continue to have trouble logging in to Blackboard on your phone or on a computer, please email ITHelpDesk@noc.edu or call (580) 628-6291.